

Kelsey Barak

From: Candy Thomas
Sent: Wednesday, August 2, 2017 11:55 AM
To: Steve Hartfield
Cc: Scott Snyder
Subject: RE: Updated Quote: Extended the Dates through 09/30/17
Attachments: Fontana Police Dept. - CA -X26P(190)T60U Trade-Up(41).pdf

Steve,

Thank you for the extended quote. Per our discussion, funding would not be approved until our 1st Quarter goes to city council on 10/24/17. However, I will try to get the purchase portion approved prior to that on a separate council item so we could issue a PO before the quote expires if the department decides to move forward with the purchase.

As far as the \$4,100 credit goes we will do what we need to on our end to make sure we stay in 100% compliance with our funding requirements as we would never want to jeopardize our equitable sharing program funding source.

I will most likely be in contact with you later this month when I start working on the agenda item.

Thanks again,

Candy

From: Steve Hartfield [mailto:steveh@taser.com]
Sent: Wednesday, August 02, 2017 11:16 AM
To: Candy Thomas <cthomas@fontana.org>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Updated Quote: Extended the Dates through 09/30/17

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

Candy,

Per our call yesterday, I have extended the expiration of the attached quote to more reasonably reflect timing for this purchase.

Also, I spoke with my manager regarding if you needed to show the \$4,100 CR as something other than the Trade-Up CR that we will accommodate you. Meaning, we can just show it as a blanket CR for \$4,100, if needed.

Let me know if you should need any further items.

Thank you.

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318

F / 480.999.6160

AXON.COM

AXON INTERNATIONAL IS NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Axon Enterprise, Inc.

Protect Life.

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480)999-6160

Scott Snyder
1-909-350-7700
ssnyder@fontana.org



Quotation

Quote: Q-120636-6
Date: 8/2/2017 11:09 AM
Quote Expiration: 9/29/2017
Contract Start Date*: 10/5/2017
Contract Term: 5 years

AX Account Number:
107236

Bill To:
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:
Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Steve Hartfield	(480) 515-6318	steveh@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Net 30-Due in 2017

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
41	11002	HANDLE, BLACK, CLASS III, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
41	85705	TASER 60 YEAR 1 PAYMENT: X26P UNLIMITED	USD 372.00	USD 15,252.00	USD 4,100.00	USD 11,152.00
41	11010	XPPM, BATTERY PACK, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
41	11501	HOLSTER, BLACKHAWK, RIGHT, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
123	34200	Cartridge - 15'	USD 0.00	USD 0.00	USD 0.00	USD 0.00
82	44203	CARTRIDGE - 25' HYBRID	USD 0.00	USD 0.00	USD 0.00	USD 0.00
149	11002	HANDLE, BLACK, CLASS III, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
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298	44203	CARTRIDGE - 25' HYBRID	USD 0.00	USD 0.00	USD 0.00	USD 0.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
2	22013	KIT, DATAPORT DOWNLOAD, USB, X2/ X26P	USD 176.49	USD 352.98	USD 352.98	USD 0.00
2	80138	TASER 60 X26P UNLIMITED	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	11002	HANDLE, BLACK, CLASS III, X26P	USD 964.05	USD 1,928.10	USD 1,928.10	USD 0.00
2	11010	XPPM, BATTERY PACK, X26P	USD 68.02	USD 136.04	USD 136.04	USD 0.00
Net 30-Due in 2017 Tax Amount:						USD 5,159.95
Net 30-Due in 2017 Discount:						USD 6,517.12
Net 30-Due in 2017 Net Amount Due Including Taxes:						USD 71,739.95

Year 2-Due in 2018

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
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Year 2-Due in 2018 Tax Amount:						USD 5,477.70
Year 2-Due in 2018 Net Amount Due Including Taxes:						USD 76,157.70

Year 3-Due in 2019

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Year 4-Due in 2020

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Year 5-Due in 2021

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Subtotal	USD 349,300.00
Estimated Shipping & Handling Cost	USD 628.35
Estimated Tax	USD 27,070.75
Grand Total	USD 376,999.10

Hardware Shipping Estimate

Typically, hardware shipment occurs between 4 – 6 weeks after purchase date. Product availability for new or high demand products may impact delivery time.

TASER 60 Sales Terms and Conditions

This quote contains a purchase under the TASER 60 Plan. If your purchase only includes the TASER 60 Plan, CEWs, and CEW accessories, then this purchase is solely governed by the TASER 60 Terms and Conditions posted at: <http://www.axon.com/legal>, and the terms and conditions of Axon's Master Services and Purchasing Agreement do not apply to this order. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Axon Enterprise, Inc.'s Sales Terms and Conditions for Direct Sales to End User Purchasers

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and Axon's Master Services and Purchasing Agreement posted at <https://www.axon.com/legal/sales-terms-and-conditions>. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature:	_____	Date:	_____
Name (Print):	_____	Title:	_____
PO# (if needed):	_____		

Quote: Q-120636-6

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

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Certificate of Destruction

Agency Name:	<hr/>		
Quote/PO Number:	<hr/>		
Product/ Quantity to be destroyed:	M26: <hr/>	X26: <hr/>	Other: <hr/>

Customer certifies that all products for which Customer receives a trade-up discount will be removed from service to be destroyed and rendered permanently nonfunctional. Destruction of units should be performed according to Customer's policy. Products traded-in may not be resold or redistributed. TASER is not responsible for Product warranty or liability related to traded-in products, reserves the right to invoice Customer for the discounted amount for any device not destroyed, and reserves the right to require verification that destruction has been performed.

Form completed by:

Signature (Digital is acceptable or scan)

Printed name, title

Date

Return the signed form to your sales representative along with your purchase order/quote.

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Thank you.

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Signature:	_____	Date:	_____
Name (Print):	_____	Title:	_____
PO# (if needed):	_____		

Quote: Q-120636-6

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

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© 2013 Axon Enterprise, Inc. All rights reserved.



Certificate of Destruction

Agency Name:	<hr/>		
Quote/PO Number:	<hr/>		
Product/ Quantity to be destroyed:	M26: <hr/>	X26: <hr/>	Other: <hr/>

Customer certifies that all products for which Customer receives a trade-up discount will be removed from service to be destroyed and rendered permanently nonfunctional. Destruction of units should be performed according to Customer's policy. Products traded-in may not be resold or redistributed. TASER is not responsible for Product warranty or liability related to traded-in products, reserves the right to invoice Customer for the discounted amount for any device not destroyed, and reserves the right to require verification that destruction has been performed.

Form completed by:

Signature (Digital is acceptable or scan)

Printed name, title

Date

Return the signed form to your sales representative along with your purchase order/quote.

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Kelsey Barak

From: Axon RMA <RMA@axon.com>
Sent: Saturday, July 15, 2017 10:00 AM
To: Scott Snyder
Subject: Axon RMA 250657

Dear SCOTT SNYDER,

We have processed your request for service on RMA 250657.

DISPOSITION: We processed and completed your RMA and have determined there will be repair/replacement costs. The total cost is \$68.02.

Please email rma@axon.com for any questions related to your disposition and to confirm payment method.

Axon Enterprise accepts major credit cards, a purchase order number, or your written email or fax permission to bill a department.

Sincerely,

Axon Enterprise Inc

Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Monday, July 3, 2017 8:12 AM
To: Scott Snyder
Subject: RE: Any Chance of getting signed quote by end of day with PO to follow next week..?

Sound good Sgt.

Happy 4th of July!

Be safe,

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

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Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

From: Scott Snyder [mailto:ssnyder@fontana.org]
Sent: Saturday, July 01, 2017 5:40 AM
To: Steve Hartfield <steveh@taser.com>
Subject: Re: Any Chance of getting signed quote by end of day with PO to follow next week..?

Good morning Steve,

I just got back to work and will take the quote to my staff. I will have them send the quote when they approve it.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department

ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>

Sent: Friday, June 30, 2017 8:51 AM

To: Scott Snyder

Subject: Any Chance of getting signed quote by end of day with PO to follow next week..?

Sgt.,

Good morning sir, just checking to see if you have had any luck getting at least the quote signed, but noted the PO to follow later next week. I want to make sure the shipping department can get these CEW's out in the month of July vs. August?

Steve Hartfield

Smart Weapons Specialist-CA

O / 480.515.6318

F / 480.999.6160

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AXON INTERNATIONAL IS NOT A LAW ENFORCEMENT AGENCY

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From: Steve Hartfield <steveh@taser.com>
Sent: Friday, June 30, 2017 8:51 AM
To: Scott Snyder
Subject: Any Chance of getting signed quote by end of day with PO to follow next week..?

Sgt.,

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Steve Hartfield
Smart Weapons Specialist-CA

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Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Wednesday, June 28, 2017 8:54 AM
To: Scott Snyder
Subject: Have a chance to review the Revised Quote?

Sgt.,

Have you had any chance to convince the powers that be to get the quote signed by end of week with PO to follow next week, so we can line this to ship in the week of July that is best for your Dept.?

Be safe,

Steve Hartfield
Smart Weapons Specialist-CA

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Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Monday, June 26, 2017 10:25 AM
To: Scott Snyder
Subject: Revised Quote
Attachments: Fontana Police Dept. - CA -X26P(190)T60U Trade-Up(41).pdf

Sgt.,

Give me a quick call on this to go over (5mins)...480-515-6318

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

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From: Scott Snyder [mailto:ssnyder@fontana.org]
Sent: Monday, June 26, 2017 10:03 AM
To: Steve Hartfield <steveh@taser.com>
Subject: Re: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Hi Steve,

I have spoken to our command staff about the Taser purchase. We would now like to up the number to 190 BLACK X29P Tasers. I would also like to changed the left handed holsters to 30 and 160 right handed holsters. I have 14 X26 Tasers and 11 M26 Tasers to send in for credit. We will have an additional 16 X26 Tasers to turn in for credit after a year has gone by without any complaints regarding a Taser deployment.

Could you send me a new quote so we can get the order started. Thank you for assisting us with this.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, June 13, 2017 11:34 AM
To: Scott Snyder
Subject: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist-CA

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Scott Snyder

1-909-350-7700
ssnyder@fontana.org



Quotation

Quote: Q-120636-4
Date: 6/26/2017 10:23 AM
Quote Expiration: 7/31/2017
Contract Start Date*: 7/25/2017
Contract Term: 5 years

AX Account Number:
107236

Bill To:

Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:

Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Steve Hartfield	(480) 515-6318	steveh@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Net 30-Due in 2017

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
41	11002	HANDLE, BLACK, CLASS III, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
41	85705	TASER 60 YEAR 1 PAYMENT: X26P UNLIMITED	USD 372.00	USD 15,252.00	USD 4,100.00	USD 11,152.00
41	11010	XPPM, BATTERY PACK, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
41	11501	HOLSTER, BLACKHAWK, RIGHT, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
123	34200	Cartridge - 15'	USD 0.00	USD 0.00	USD 0.00	USD 0.00
82	44203	CARTRIDGE - 25' HYBRID	USD 0.00	USD 0.00	USD 0.00	USD 0.00
149	11002	HANDLE, BLACK, CLASS III, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
149	85705	TASER 60 YEAR 1 PAYMENT: X26P UNLIMITED	USD 372.00	USD 55,428.00	USD 0.00	USD 55,428.00
149	11010	XPPM, BATTERY PACK, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
119	11501	HOLSTER, BLACKHAWK, RIGHT, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
30	11504	HOLSTER, BLACKHAWK, LEFT, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
447	34200	Cartridge - 15'	USD 0.00	USD 0.00	USD 0.00	USD 0.00
298	44203	CARTRIDGE - 25' HYBRID	USD 0.00	USD 0.00	USD 0.00	USD 0.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
2	22013	KIT, DATAPORT DOWNLOAD, USB, X2/ X26P	USD 176.49	USD 352.98	USD 352.98	USD 0.00
3	80138	TASER 60 X26P UNLIMITED	USD 0.00	USD 0.00	USD 0.00	USD 0.00
3	11002	HANDLE, BLACK, CLASS III, X26P	USD 964.05	USD 2,892.15	USD 2,892.15	USD 0.00
3	11010	XPPM, BATTERY PACK, X26P	USD 68.02	USD 204.06	USD 204.06	USD 0.00
Net 30-Due in 2017 Tax Amount:						USD 5,159.95
Net 30-Due in 2017 Discount:						USD 7,549.19
Net 30-Due in 2017 Net Amount Due Including Taxes:						USD 71,739.95

Year 2-Due in 2018

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
41	85706	TASER 60 YEAR 2 PAYMENT: X26P UNLIMITED	USD 372.00	USD 15,252.00	USD 0.00	USD 15,252.00
149	85706	TASER 60 YEAR 2 PAYMENT: X26P UNLIMITED	USD 372.00	USD 55,428.00	USD 0.00	USD 55,428.00
Year 2-Due in 2018 Tax Amount:						USD 5,477.70
Year 2-Due in 2018 Net Amount Due Including Taxes:						USD 76,157.70

Year 3-Due in 2019

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
41	85707	TASER 60 YEAR 3 PAYMENT: X26P UNLIMITED	USD 372.00	USD 15,252.00	USD 0.00	USD 15,252.00
149	85707	TASER 60 YEAR 3 PAYMENT: X26P UNLIMITED	USD 372.00	USD 55,428.00	USD 0.00	USD 55,428.00
Year 3-Due in 2019 Tax Amount:						USD 5,477.70
Year 3-Due in 2019 Net Amount Due Including Taxes:						USD 76,157.70

Year 4-Due in 2020

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
41	85708	TASER 60 YEAR 4 PAYMENT: X26P UNLIMITED	USD 372.00	USD 15,252.00	USD 0.00	USD 15,252.00
149	85708	TASER 60 YEAR 4 PAYMENT: X26P UNLIMITED	USD 372.00	USD 55,428.00	USD 0.00	USD 55,428.00
Year 4-Due in 2020 Tax Amount:						USD 5,477.70
Year 4-Due in 2020 Net Amount Due Including Taxes:						USD 76,157.70

Year 5-Due in 2021

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
41	85709	TASER 60 YEAR 5 PAYMENT: X26P UNLIMITED	USD 372.00	USD 15,252.00	USD 0.00	USD 15,252.00
149	85709	TASER 60 YEAR 5 PAYMENT: X26P UNLIMITED	USD 372.00	USD 55,428.00	USD 0.00	USD 55,428.00
Year 5-Due in 2021 Tax Amount:						USD 5,477.70
Year 5-Due in 2021 Net Amount Due Including Taxes:						USD 76,157.70

Subtotal	USD 349,300.00
Estimated Shipping & Handling Cost	USD 725.34
Estimated Tax	USD 27,070.75
Grand Total	USD 377,096.09

TASER 60 Sales Terms and Conditions

This quote contains a purchase under the TASER 60 Plan. If your purchase only includes the TASER 60 Plan, CEWs, and CEW accessories, then this purchase is solely governed by the TASER 60 Terms and Conditions posted at: <http://www.axon.com/legal>, and the terms and conditions of Axon's Master Services and Purchasing Agreement do not apply to this order. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Axon Enterprise, Inc.'s Sales Terms and Conditions for Direct Sales to End User Purchasers

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and Axon's Master Services and Purchasing Agreement posted at <https://www.axon.com/legal/sales-terms-and-conditions>. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature: _____ **Date:** _____

Name (Print): _____ **Title:** _____

PO# (if needed): _____

Quote: Q-120636-4

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

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TASER

Certificate of Destruction

Agency Name: _____

Quote/PO Number: _____

Product/ Quantity to be
destroyed:

M26: _____

X26: _____

Other: _____

Customer certifies that all products for which Customer receives a trade-up discount will be removed from service to be destroyed and rendered permanently nonfunctional. Destruction of units should be performed according to Customer's policy. Products traded-in may not be resold or redistributed. TASER is not responsible for Product warranty or liability related to traded-in products, reserves the right to invoice Customer for the discounted amount for any device not destroyed, and reserves the right to require verification that destruction has been performed.

Form completed by: _____

Signature (Digital is acceptable or scan)

Printed name, title

Date

Return the signed form to your sales representative along with your purchase order/quote.

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Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Monday, June 19, 2017 8:35 AM
To: Scott Snyder
Subject: Trade-Up CR Question
Attachments: Axon COD.pdf

Sgt.,

To receive credit for the Trade-Up we only require the "Certificate of Destruction" form completed (which weapon type and how many) and signed when quote is signed and sent back (see attached). We leave the removal of the old weapons to you. Remember, you get a \$100 CR for each weapon removed/destroyed by upgrading.

I can re-adjust quote if needed. Call me if you have any questions as I am in the office from 8-5 weekdays.

Thank you.

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318

F / 480.999.6160

AXON.COM

TASER INTERNATIONAL IS NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

From: Scott Snyder [mailto:ssnyder@fontana.org]
Sent: Monday, June 19, 2017 4:45 AM
To: Steve Hartfield <steveh@taser.com>
Subject: Re: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Good morning Steve,

Thank you for the quote. We only have one question so far. To turn in the old X26 Taser for credit as we discussed over the phone, do they need to be in working order or just any we have in our possession and when would we need to turn them in since we have many deployed and want to keep our officers safe while the shipment would be made.

Thank you for your time

Sgt. Snyder
Fontana Police Department

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, June 13, 2017 11:34 AM
To: Scott Snyder
Subject: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

AXON.COM

TASER INTERNATIONAL IS NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.



AXON

Certificate of Destruction

Agency Name: _____

Quote/PO Number: _____

**Product/ Quantity to be
destroyed:**

M26: _____

X26: _____

Other: _____

Customer certifies that all products for which Customer receives a trade-up discount will be removed from service to be destroyed and rendered permanently nonfunctional. Destruction of units should be performed according to Customer's policy. Products traded-in may not be resold or redistributed. Axon is not responsible for Product warranty or liability related to traded-in products, reserves the right to invoice Customer for the discounted amount for any device not destroyed, and reserves the right to require verification that destruction has been performed.

Form completed by: _____

Signature (Digital is acceptable or scan)

Printed name, title

Date

Return the signed form to your sales representative along with your purchase order/quote.

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Kelsey Barak

From: rma@axon.com
Sent: Monday, June 19, 2017 7:23 AM
To: Scott Snyder
Subject: Return Request - RMA Number: 250657

The details of your return request are as follows:

RMA#: 250657

Scott Snyder
17005 Upland Ave
Fontana, California, 92335
United States
Email: ssnyder@fontana.org
Phone: [REDACTED]

Product type: X26P, Yellow
Serial number: X130007AX
Quantity: 1

Please retrieve all data, if applicable, from the device prior to returning. Axon is not responsible for lost data. If you need data from the device and you are unable to retrieve it, please re-submit your request for authorization on the website and include a note in the comments indicating the device as under investigation.

Shipping Instructions

- 1) If this is a Conducted Electrical Weapon (CEW), please leave the battery (DPM/LPM/Battery Tray/TASER CAM) in place which was present when the problem occurred.
- 2) For the C2 handle, please ensure the trigger guard is in the closed position. For all other handles, please tape the safety in the "down" (SAFE) position.
- 3) Pack product(s) securely, do not use shredded paper or packing popcorn.
- 4) INCLUDE A COPY OF THIS RETURN AUTHORIZATION FORM IN EACH PACKAGE.
- 5) Send package(s) via guaranteed/insured shipping (UPS, FedEx, etc) to:

Axon Enterprise, Inc.
Attn: RMA Department, RMA # 250657
17800 N. 85th Street
Scottsdale, AZ 85255-9603

6) Be sure to provide the RMA number listed above on the mailing label. Failure to provide the required information may delay the processing of your return.

7) PLEASE PRINT THIS EMAIL FOR YOUR RECORDS.

8) Please include proof of purchase with your return.

If you have any questions regarding the returns process, please feel free to contact us by calling 1-800-978-2737. Please be sure to have your RMA number when calling.

IMPORTANT NOTICE

RMA numbers are valid for 90 days from the date of issuance. If Axon does not receive the equipment to which the RMA number has been assigned within the allowed time frame, the RMA will be closed, and any equipment received bearing this RMA number after the expiration date will be returned AS IS. Please send your product in by 09/17/2017.

Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, June 13, 2017 11:35 AM
To: Scott Snyder
Subject: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's
Attachments: Fontana Police Dept. - CA -X26P(170)T60U Trade-Up(50).pdf; Product Card -Taser 60 Unlimited - X26P.pdf; TASER 60 Unlimited +TAP Terms.pdf

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

AXON.COM

GET INFORMATION. IT NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Axon Enterprise, Inc.

Protect Life.

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480)999-6160

Scott Snyder
1-909-350-7700
ssnyder@fontana.org



Quotation

Quote: Q-120636-1
Date: 6/13/2017 11:14 AM
Quote Expiration: 7/31/2017
Contract Start Date*: 7/25/2017
Contract Term: 5 years

AX Account Number:
107236

Bill To:
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:
Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Steve Hartfield	(480) 515-6318	steveh@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Net 30-Due in 2017

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
170	11003	HANDLE, YELLOW, CLASS III, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
170	85705	TASER 60 YEAR 1 PAYMENT: X26P UNLIMITED	USD 372.00	USD 63,240.00	USD 4,999.70	USD 58,240.30
170	11010	XPPM, BATTERY PACK, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
150	11501	HOLSTER, BLACKHAWK, RIGHT, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
20	11504	HOLSTER, BLACKHAWK, LEFT, X26P	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	80138	TASER 60 X26P UNLIMITED	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	11003	HANDLE, YELLOW, CLASS III, X26P	USD 964.05	USD 1,928.10	USD 1,928.10	USD 0.00
2	11010	XPPM, BATTERY PACK, X26P	USD 68.02	USD 136.04	USD 136.04	USD 0.00
510	34200	Cartridge - 15'	USD 0.00	USD 0.00	USD 0.00	USD 0.00
340	44203	CARTRIDGE - 25' HYBRID	USD 0.00	USD 0.00	USD 0.00	USD 0.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
2	22013	KIT, DATAPORT DOWNLOAD, USB, X2/X26P	USD 176.49	USD 352.98	USD 352.98	USD 0.00
Net 30-Due in 2017 Total Before Discounts:						USD 65,657.12
Net 30-Due in 2017 Discount:						USD 7,416.82
Net 30-Due in 2017 Net Amount Due:						USD 58,240.30

Year 2-Due in 2018

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
170	85706	TASER 60 YEAR 2 PAYMENT: X26P UNLIMITED	USD 372.00	USD 63,240.00	USD 0.00	USD 63,240.00
Year 2-Due in 2018 Total Before Discounts:						USD 63,240.00
Year 2-Due in 2018 Net Amount Due:						USD 63,240.00

Year 3-Due in 2019

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
170	85707	TASER 60 YEAR 3 PAYMENT: X26P UNLIMITED	USD 372.00	USD 63,240.00	USD 0.00	USD 63,240.00
Year 3-Due in 2019 Total Before Discounts:						USD 63,240.00
Year 3-Due in 2019 Net Amount Due:						USD 63,240.00

Year 4-Due in 2020

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
170	85708	TASER 60 YEAR 4 PAYMENT: X26P UNLIMITED	USD 372.00	USD 63,240.00	USD 0.00	USD 63,240.00
Year 4-Due in 2020 Total Before Discounts:						USD 63,240.00
Year 4-Due in 2020 Net Amount Due:						USD 63,240.00

Year 5-Due in 2021

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
170	85709	TASER 60 YEAR 5 PAYMENT: X26P UNLIMITED	USD 372.00	USD 63,240.00	USD 0.00	USD 63,240.00
Year 5-Due in 2021 Total Before Discounts:						USD 63,240.00
Year 5-Due in 2021 Net Amount Due:						USD 63,240.00

Subtotal	USD 311,200.30
Estimated Shipping & Handling Cost	USD 778.00
Estimated Tax	USD 24,118.02
Grand Total	USD 336,096.32

TASER 60 Sales Terms and Conditions

This quote contains a purchase under the TASER 60 Plan. If your purchase only includes the TASER 60 Plan, CEWs, and CEW accessories, then this purchase is solely governed by the TASER 60 Terms and Conditions posted at: <http://www.axon.com/legal>, and the terms and conditions of Axon's Master Services and Purchasing Agreement do not apply to this order. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

**Axon Enterprise, Inc.'s Sales Terms and Conditions
for Direct Sales to End User Purchasers**

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and Axon's Master Services and Purchasing Agreement posted at <https://www.axon.com/legal/sales-terms-and-conditions>. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature: _____	Date: _____
Name (Print): _____	Title: _____
PO# (if needed): _____	

Quote: Q-120636-1

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

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TASER

Certificate of Destruction

Agency Name: _____

Quote/PO Number: _____

Product/ Quantity to be
destroyed:

M26: _____

X26: _____

Other: _____

Customer certifies that all products for which Customer receives a trade-up discount will be removed from service to be destroyed and rendered permanently nonfunctional. Destruction of units should be performed according to Customer's policy. Products traded-in may not be resold or redistributed. TASER is not responsible for Product warranty or liability related to traded-in products, reserves the right to invoice Customer for the discounted amount for any device not destroyed, and reserves the right to require verification that destruction has been performed.

Form completed by: _____

Signature (Digital is acceptable or scan)

Printed name, title

Date

Return the signed form to your sales representative along with your purchase order/quote.

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THE POWER OF TASER SMART WEAPONS

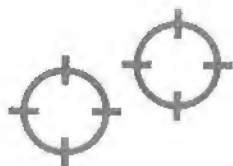
TASER WEAPONS HAVE PROVEN TO REDUCE OFFICER INJURIES BY 70%.



GET TO THE TRUTH

21 SECONDS

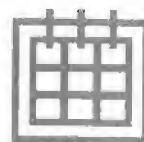
needed to immediately access firing logs provided by TASER Smart Weapon technology



ENHANCED PERFORMANCE

150% MORE

The PPM in the X26P offers up to 300 more deployments than the original DPM in the X26E



STRUCTURED PRICING

60 MONTHS

in the TASER X26P payment plan, which lets you pay over time for your weapons



TASER 60 UNLIMITED PLAN

		QTY	2017 PRICE LIST	TASER 60 UNLIMITED PLAN
	X26P	1	\$964.05	Included
	HOLSTERS	1	\$57.04	Included
	EXTENDED WARRANTY (5 YEARS)	1	\$297.75	Included
	3 TRAINING CARTRIDGES/YEAR FOR 5 YEARS (15 TOTAL)	15	\$379.35	Included
	UNLIMITED DUTY CARTRIDGES FOR 5 YEARS	Unlimited	\$295.00*	Included
	PPMS	Unlimited	\$179.98	Included
TOTAL COST			\$2,172.11	\$31 / Month

BASIC: For \$22 (X26P) or \$26 (X2) a month, you'll receive one Smart Weapon under warranty, one battery, on-site spares*, a holster, and two training cartridges.

UNLIMITED: For \$31 (X26P) or \$36 (X2) a month, you'll receive one smart weapon under warranty, a holster, 3 training cartridges/year, unlimited PPMs, and unlimited duty cartridges.

*Estimated average use of 2 duty cartridges per year.

•10 handle minimum for the TASER X26P program eligibility.

•As part of the TASER X26P program, you will be billed on an annual basis for your purchase.

*Onsite spare devices are provided with the purchase of 30 or more devices.

▲, ▲ AXON, Axon, X26P, X2, TASER, and ② are trademarks of Axon Enterprise, Inc., some of which are registered in the US and other countries. For more information, visit www.axon.com/legal. All rights reserved. © 2017 Axon Enterprise, Inc.

REV B



TASER International, Inc.'s TASER 60 Unlimited Terms and Conditions

These TASER 60 Unlimited Terms and Conditions (**Agreement**) apply to your purchase from TASER International, Inc. (**TASER**) under TASER 60 Unlimited. TASER 60 Unlimited provides CEW hardware extended warranty coverage, CEW Products, and CEW accessories. The initial delivery, and each year thereafter, will also include 3 training cartridges. For the initial delivery of duty cartridges, X26 users will receive 2 duty cartridges, while X2 users will receive 3 duty cartridges. One PPM battery per user will be delivered to the Agency in Year 3 of this Agreement, unless otherwise requested. In the event the Agency is purchasing TASER 60 Unlimited for use with TASER CAM, the Agency will not receive the PPM or a substitute.

1. **Term.** The term start date is based upon the initial shipment date of the hardware covered under TASER 60 Unlimited (**Start Date**). The TASER 60 Unlimited term will end 5 years after the Start Date (**Term**).
2. **TASER 60 Unlimited Requirements.** In order to make a purchase under TASER 60 Unlimited, the Agency must purchase the TASER 60 Unlimited plan for each TASER Conducted Electrical Weapon (**CEW**) user. A CEW user includes an officer that uses a Conducted Electrical Weapon (**CEW**) in the line of duty, as well as officers that only use a CEW for training purposes. The Agency may not resell cartridges or batteries received under the TASER 60 Unlimited Program. The Agency may only request additional PPMs and duty cartridges as PPMs and duty cartridges are consumed in the line of duty, which will be provided by TASER at no charge. Upon reasonable notice, TASER reserves the right to audit the Agency's use of force records if the Agency is ordering more cartridges or batteries than is customary compared to an Agency of similar size. In the event the audit determines the Agency's use of force records do not support the Agency's reported cartridge and battery use, the Agency will pay the MSRP of each cartridge and battery delivered to the Agency beyond what was supported by the Agency's use of force records.
3. **Payment Terms.** TASER invoices for the TASER 60 Unlimited plan on an annual basis. Agency will be invoiced upon the Start Date and then upon the anniversary of the Start Date for the remainder of the Term. Invoices are due to be paid within 30 days of the date of invoice.

Payment obligations are non-cancelable and fees paid are non-refundable and all amounts payable will be made without setoff, deduction, or withholding. For users added in the middle of any annual cycle, the Agency will pay a true-up fee for those additional users. These additional licenses will be co-termed with the Agency's existing licenses. Additional users that are added before the third year payment will receive a PPM, while additional users that are added after the third year payment will not receive a PPM.

4. **Taxes.** Unless the Agency provides a valid and correct tax exemption certificate applicable to the purchase and ship-to location, the Agency is responsible for sales and other taxes associated with the order.
5. **Shipping; Title; Risk of Loss; Rejection.** TASER reserves the right to make partial shipments and products may ship from multiple locations. All shipments are E.X.W. via common carrier and title and risk of loss pass to the Agency upon delivery to the common carrier by TASER. The Agency is responsible for all freight charges. Any loss or damage that occurs during shipment is the Agency's responsibility. Shipping dates are estimates only.
6. **Returns.** All sales are final and no refunds or exchanges are allowed, except for warranty returns or as provided by state or federal law.
7. **Hardware Limited Warranty.** TASER warrants that its law enforcement hardware products are free from defects in workmanship and materials for a period of ONE (1) YEAR from the date of receipt. Extended warranties run from the date of purchase of the extended warranty through the balance of the 1-year limited warranty term plus the term of the extended warranty measured after the expiration of the 1-year limited warranty. CEW cartridges and Smart cartridges that are expended are deemed to have operated properly. TASER-Manufactured Accessories are covered under a limited 90-DAY warranty from the date of receipt. Non-TASER manufactured accessories are covered under the manufacturer's warranty. If TASER determines that a valid warranty claim is received within the warranty period, TASER agrees to repair or replace the Product. TASER's sole responsibility under this warranty is to either repair or replace with the same or like Product, at TASER's option.
8. **Warranty Limitations.** The warranties do not apply and TASER will not be responsible for any loss, damage, or other liabilities arising from: (a) damage from failure to follow instructions relating to the Product's use; (b) damage caused by use with non-TASER products or from the use of cartridges, batteries or other parts, components or accessories that are not manufactured or recommended by TASER; (c) damage caused by abuse, misuse, intentional or deliberate damage to



the product, or force majeure; (d) damage to a Product or part that has been repaired or modified by persons other than TASER authorized personnel or without the written permission of TASER; or (e) if any TASER serial number has been removed or defaced.

To the extent permitted by law, the warranties and remedies set forth above are exclusive and TASER disclaims all other warranties, remedies, and conditions, whether oral or written, statutory, or implied, as permitted by applicable law. If statutory or implied warranties cannot be lawfully disclaimed, then all such warranties are limited to the duration of the express warranty described above and limited by the other provisions contained in this Agreement. TASER's cumulative liability to any Party for any loss or damage resulting from any claims, demands, or actions arising out of or relating to any TASER product will not exceed the purchase price paid to TASER for the product or if for services, the amount paid for such services over the prior 12 months preceding the claim. In no event will either Party be liable for any direct, special, indirect, incidental, exemplary, punitive or consequential damages, however caused, whether for breach of warranty, breach of contract, negligence, strict liability, tort or under any other legal theory.

9. **Warranty Returns.** If a valid warranty claim is received by TASER within the warranty period, TASER agrees to repair or replace the Product which TASER determines in its sole discretion to be defective under normal use, as defined in the Product instructions. TASER's sole responsibility under this warranty is to either repair or replace with the same or like Product, at TASER's option. For warranty return and repair procedures, including troubleshooting guides, please go to TASER's website www.taser.com/support.
A replacement product will be new or like new and have the remaining warranty period of the original product or 90 days from the date of replacement or repair, whichever period is longer. Any replacement item becomes Purchaser's property and the replaced item becomes TASER's property.
10. **TASER 60 Unlimited Warranty Coverage.** TASER 60 Unlimited includes extended warranty coverage for the TASER CEW handle and as described in the Hardware Limited Warranty. TASER 60 Unlimited warranty coverage starts at the beginning of the Term and continues as long as the Agency continues to pay the required annual fees for TASER 60 Unlimited during the Term. The Agency may not have both an optional extended warranty and TASER 60 Unlimited on the TASER CEW product.
11. **Spare Product.** For orders of more than 30 units, TASER will provide a predetermined number of Spare Product for the TASER CEW hardware listed in the Quote ("Spare Products") to keep at the Agency location to replace broken or non-functioning units in order to improve the availability of the units to officers in the field. The Agency must return to TASER, through TASER's RMA process, any broken or non-functioning units for which a Spare Product is utilized, and TASER will repair or replace the non-functioning unit with a replacement product. TASER warrants it will repair or replace the unit which fails to function for any reason not excluded by the warranty coverage, during the Term with the same product or a like product, at TASER's sole option. Within 30 days of the termination of this Agreement for any reason the Agency must return to TASER all Spare Products. The Agency will be invoiced for and are obligated to pay to TASER the MSRP then in effect for all Spare Products not returned to TASER.
12. **Product Warnings.** See our website at www.TASER.com for the most current product warnings.
13. **Design Changes.** TASER reserves the right to make changes in the design of any of TASER's products and services without incurring any obligation to notify the Agency or to make the same change to products and services previously purchased. TASER may replace end of life products with the next generation of that product without notifying the Agency.
14. **TASER 60 Unlimited Termination.** If an invoice for TASER 60 Unlimited is more than 30 days past due, then TASER may terminate TASER 60 Unlimited. TASER will provide notification that TASER 60 Unlimited coverage is terminated. Once TASER 60 Unlimited coverage is terminated for any reason, then:
 - 14.1. TASER 60 Unlimited coverage will terminate as of the date of termination and no refunds will be given.
 - 14.2. The Agency will be invoiced and obligated to pay for the remainder of the MSRP for TASER 60 Unlimited Products received before the termination date. In the case of termination for non-appropriations, TASER will not invoice the Agency if the Agency returns the CEW, battery, holster, and unused cartridges to TASER within 30 days of the date of termination.
 - 14.3. The Agency will be responsible for payment of any missed payments due to the termination before being allowed to



purchase any future TASER 60 Unlimited plan.

15. **Excusable Delays.** TASER will use commercially reasonable efforts to deliver all products and services ordered as soon as reasonably practicable. In the event of interruption of any delivery due to causes beyond TASER's reasonable control TASER has the right to delay or terminate the delivery with reasonable notice.
16. **Proprietary Information.** The Agency agrees that TASER has and claims various proprietary rights in the hardware, firmware, software, and the integration of ancillary materials, knowledge, and designs that constitute TASER products and services, and that the Agency will not directly or indirectly cause any proprietary rights to be violated.
17. **Import and Export Compliance.** In connection with this Agreement, each Party will comply with all applicable import, re-import, export, and re-export control laws and regulations.
18. **Assignment.** The Agency may not may assign or otherwise transfer this Agreement without the prior written approval of TASER.
19. **Severability.** This Agreement is contractual and not a mere recital. If any portion of this Agreement is held to be invalid or unenforceable, the remaining portions of this Agreement will remain in full force and effect.
20. **Governing Law; Venue.** The laws of the state where the Agency is physically located, without reference to conflict of law rules, govern this Agreement and any dispute of any sort that might arise between the Parties. The United Nations Convention for the International Sale of Goods does not apply to this Agreement.
21. **Entire Agreement.** This Agreement, the TASER Assurance Plan Appendix (if applicable), and the quote provided by TASER, represents the entire agreement between the Parties. This Agreement supersedes all prior or contemporaneous representations, understandings, agreements, or communications between the Parties, whether written or verbal, regarding the subject matter of this Agreement. No modification or amendment of any portion of this Agreement will be effective unless in writing and signed by the Parties to this Agreement.



TASER International, Inc.'s TASER 60 Unlimited Terms and Conditions

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be duly executed. Each Party warrants and represents that its respective signatories whose signatures appear below have been and are, on the date of signature, duly authorized to execute this Agreement.

TASER International, Inc.

Signature: _____

Name: _____

Title: _____

Date: _____

Agency

Signature: _____

Name: _____

Title: _____

Date: _____



TASER Assurance Plan (Purchased with TASER 60 Only) Appendix

If The TASER Assurance Plan or "TAP" has been purchased in addition to the TASER 60 Unlimited plan, this Appendix will apply to the Agency's purchase. TAP provides Upgrade Models at the end of the TAP Term. TAP only applies to the TASER Product listed in the Quote with the exception of any initial hardware or any software services offered for, by, or through the Evidence.com website. The Agency may not buy more than one TAP for any one covered Product.

- 1 **TAP Term.** TAP Term start date is based upon the shipment date of the hardware covered under TAP. If the shipment of the hardware occurred in the first half of the month, then the Term starts on the 1st of the following month. If the shipment of the hardware occurred in the second half of the month, then the Term starts on the 15th of the following month.

- 2 **TAP Upgrade Models.** For CEW Upgrade Models TASER will upgrade Products, free of charge, with a new unit that is the same product or a like product, in the same weapon class ("Upgrade Model"). For example: (a) if the Product is a single bay CEW, then Agency may choose any single-bay CEW model as the Agency's Upgrade Model; (b) if the Product is a multi-bay CEW, then Agency may choose any multi-bay CEW model as the Upgrade Model; and (c) if the Covered Product is a TASER CAM recorder, then the Agency may choose any TASER CAM model as an Upgrade Model. To continue TAP coverage for the Upgrade Model, the Agency must elect TAP and will be invoiced for the first year payment at the time the upgrade is processed. The TAP payment amount will be the rate then in effect for TAP. Agency may elect to receive the Upgrade Model anytime in the 5th year of the TAP term as long as the final payment has been made.

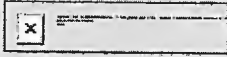
Any products replaced within the six months prior to the scheduled upgrade will be deemed the Upgrade Model. Thirty days after the Upgrade Models are received, the Agency must return the original products to TASER or TASER will deactivate the serial numbers for the products received. The Agency may buy a new TAP for any Upgraded Model.

- 3 **TAP Termination.** If an invoice for TAP is more than 30 days past due then TASER may terminate TAP and all outstanding Product related TAPs. TASER will provide notification that TAP coverage is terminated. Once TAP coverage is terminated for any reason, then:

- 3.1. TAP coverage will terminate as of the date of termination and no refunds will be given.
- 3.2. TASER will not and has no obligation to provide the free Upgrade Models.
- 3.3. The Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future TAP.
- 3.4. If the Agency received a credit towards the first TAP or TASER 60 payment as part of a trade-in promotion, then upon cancellation/termination the Agency will be assessed a \$100 cancellation fee for each covered Product.

From: Evidence.com <noreply@evidence.com>
Sent: Friday, June 2, 2017 3:38 PM
To: Scott Snyder
Subject: Evidence.com IP Address Changes

Display issues? [View in browser](#)



IP ADDRESS CHANGES MAY AFFECT YOUR USERS

Dear Evidence.com Customer,

Axon continually works to provide the most robust and reliable service from Evidence.com. To ensure consistent, dependable access as Evidence.com grows, we are adding to the IP addresses used by Evidence.com.

What This Means for Your Evidence.com Agency

Axon is adding new IP addresses that all our U.S. customers can use to access Evidence.com.

- If your agency uses a firewall to whitelist or authorize specific approved websites, then your IT staff is familiar with how to ensure users can connect to Evidence.com utilizing the new IP addresses. For more information, see the *Ensuring Web Access to Evidence.com* section, below.
- If your agency uses a whitelist of fully qualified domain names(FQDN), the recommended manner, then you should not have to take any actions.

In both cases, your user experience with Evidence.com, including how you sign in to your Evidence.com agency, will not change and your agency should not experience any other changes.

Ensuring Web Access to Evidence.com

If your organization controls access to external web sites with a whitelist, your IT staff must ensure that users can access Evidence.com.

- Prior to June 30, 2017, ensure that your network is configured to allow web access to the following new IP addresses:
34.201.81.182
34.202.69.104
52.227.178.220

52.227.176.143

52.227.180.79

52.227.177.17

52.227.170.136

52.227.173.38

- Additionally, you should verify that your network is configured to allow web access for the current Evidence.com IP addresses:

107.21.25.240

107.21.25.241

107.21.25.242

107.21.25.243

What Happens Next

Once Axon activates the new IP addresses of Evidence.com, please double-check that your users are able to access Evidence.com through the new IP addresses.

If you have any questions, please contact Customer Service.

North America: [1-800-978-2737](tel:1-800-978-2737) ext 2

Email: help@evidence.com

Sincerely,

The Axon Team

Axon Enterprise, Inc.

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account. Furthermore, please verify that any hyperlinks in the message below begin with the proper URL e.g. "https://agencyname.evidence.com/". All emails from Evidence.com will have your agency's logo and address you by "Firstname Lastname" and Badge ID. Please forward emails that appear suspicious to Help@Evidence.com

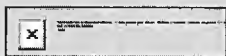


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From: Evidence.com <noreply@evidence.com>
Sent: Monday, April 24, 2017 11:07 PM
To: Scott Snyder
Subject: Important Update on Multi-Factor Authentication in April Release

Display issues? [View in browser](#)



MULTI-FACTOR AUTHENTICATION RELEASE UPDATE

Hello,

In the April 2017 Evidence.com release notes, we announced the release of Administrator Multi-Factor Authentication, which requires the most powerful Evidence.com user accounts to use security codes delivered via email or mobile phone to complete critical actions.

This feature **will not** be included in the April release. This feature was incorrectly listed as being part of the April release. The feature should have been listed as an early announcement. This feature will be part of the May 2017 release.

Since the fastest way to receive the security code is by mobile phone text, we highly recommend that Evidence.com administrators prepare for the feature release in May by having the system verify their mobile phone number. Without a verified mobile phone number, administrators will instead receive the security code by email.

Administrators can verify their mobile phone number by going to their user information page, entering their phone number, clicking **Send Verification Code**, and selecting how the code should be delivered. The administrator is asked to enter the verification code to complete the process.

[VIEW COMPLETE RELEASE NOTES](#)

If you have any questions, please contact Customer Service.

North America: 1-800-978-2737

UK: +44 (0) 1-327-709-666

Australia: 1-800-512-069

International: (Your Country Code) 800-787-82878

Email: help@evidence.com

UK Email: uksupport@axon.com

Sincerely,

The Axon Team

Axon Enterprise, Inc.

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account. Furthermore, please verify that any hyperlinks in the message below begin with the proper URL e.g. "https://agencyname.evidence.com/". All emails from Evidence.com will have your agency's logo and address you by "Firstname Lastname" and Badge ID. Please forward emails that appear suspicious to Help@Evidence.com

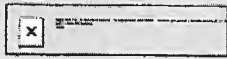


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From: Axon (formerly TASER International) <donotreply@contact.axon.com>
Sent: Tuesday, April 18, 2017 3:23 PM
To: Scott Snyder
Subject: TASER Smart Weapon Firmware Update Required

Display issues? [View in browser](#)



TASER SMART WEAPON FIRMWARE UPDATE REQUIRED: VERSION 4.032

Dear Scott,

At 12 p.m. on April 15, 2017, Axon deployed a critical firmware update for X2 and X26P Conducted Electrical Weapons (CEWs). **Please install this update as soon as possible on all of your agency's X2 and X26P CEWs.**

Background

- Axon received a report of a device with a Signal Performance Power Magazine (SPPM) becoming unresponsive during a discharge and requiring a hard reset to resume functionality. Axon's engineering team investigated the incident and developed this firmware update to resolve it.
- This firmware update also resolves various other minor bug fixes.

How to Update Your Weapons

Please download Version 4.032 from either of the sources below. Detailed instructions can be found [here](#).

1. Download directly from your Evidence.com account to your X2 and/or X26P CEW;
or
2. Download from this [help link](#) to your local computer, then install it onto your X2 and/or X26P CEW

Both methods require Evidence Sync software, which you can download [here](#). **Warning:** Always remember to remove all cartridges from the CEW before connecting it to a computer.

Please direct any questions to Axon Customer Support at 800-978-2737 or support@axon.com.

Sincerely,

Axon
Protect Life



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Kelsey Barak

From: Shannon Gustafson <sgustafson@lynberg.com>
Sent: Saturday, March 25, 2017 12:27 PM
To: Scott Snyder
Subject: Re: Taser International Case #00213189

Thanks

Sent from my iPhone

On Mar 25, 2017, at 12:01 PM, Scott Snyder <ssnyder@fontana.org> wrote:

These are the only emails I had with Taser. They never replied after I let them know I was still experiencing the same issues.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Scott Snyder <ssnyder>
Sent: Wednesday, March 1, 2017 10:28 AM
To: Logan Cox
Subject: Re: Taser International Case #00213189

Still experiencing the same issue when attempting to share a case. Tried it from a work computer also.

Sgt. Snyder
Fontana Police Department
Patrol Team 2

On Mar 1, 2017, at 4:43 AM, Logan Cox <lcox@taser.com> wrote:

Hello,

Evidence.com is back to functioning 100%. With that are you able to share your case and evidence or are you still experiencing issues?

Logan Cox
Customer Support
Direct: 1-(800) 978-2737

TASER | Axon

Protect Life. Protect Truth.



ref:_00D409uG2._5003315p7Rc:ref

Kelsey Barak

From: Scott Snyder
Sent: Saturday, March 25, 2017 12:01 PM
To: Shannon Gustafson
Subject: Fw: Taser International Case #00213189

These are the only emails I had with Taser. They never replied after I let them know I was still experiencing the same issues.

Sgt. Snyder

From: Scott Snyder <sssnyder>
Sent: Wednesday, March 1, 2017 10:28 AM
To: Logan Cox
Subject: Re: Taser International Case #00213189

Still experiencing the same issue when attempting to share a case. Tried it from a work computer also.

Sgt. Snyder
Fontana Police Department
Patrol Team 2

On Mar 1, 2017, at 4:43 AM, Logan Cox <lcox@taser.com> wrote:

Hello,

Evidence.com is back to functioning 100%. With that are you able to share your case and evidence or are you still experiencing issues?

Logan Cox
Customer Support
Direct: 1-(800) 978-2737

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ref:_00D409uG2._5003315p7Rc:ref

Kelsey Barak

From: Scott Snyder
Sent: Friday, March 17, 2017 12:40 PM
To: Matt Kraut
Subject: Fwd: Taser International Case #00213189

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

Begin forwarded message:

From: Scott Snyder <sssnyder>
Date: March 1, 2017 at 10:28:31 PST
To: Logan Cox <lcox@taser.com>
Subject: Re: Taser International Case #00213189

Still experiencing the same issue when attempting to share a case. Tried it from a work computer also.

Sgt. Snyder
Fontana Police Department
Patrol Team 2

On Mar 1, 2017, at 4:43 AM, Logan Cox <lcox@taser.com> wrote:

Hello,

Evidence.com is back to functioning 100%. With that are you able to share your case and evidence or are you still experiencing issues?

Logan Cox
Customer Support
Direct: 1-(800) 978-2737

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Protect Life. Protect Truth.

ref:_00D409uG2._5003315p7Rc:ref

Kelsey Barak

From: Rachel Lopez
Sent: Thursday, March 2, 2017 2:23 PM
To: 'steveh@taser.com'
Cc: Scott Snyder
Subject: RE: Quote
Attachments: TASER 50.pdf

Good Afternoon Steve,

Please see the attached signed quote for the 50 Taser cartridges. Please let me know if you have any questions/concerns.

Thank you,

Rachel Lopez

Administrative Technician
Fontana Police Department
(909) 350 – 7749
rmlopez@fontana.org

From: Scott Snyder
Sent: Wednesday, March 01, 2017 3:05 PM
To: Rachel Lopez <rmlopez@fontana.org>
Subject: Fwd: Quote

See the attached quote.

Scott

Sent from my iPhone

"Soli Deo Gloria"

-Glory to God Alone-

Begin forwarded message:

From: Steve Hartfield <steveh@taser.com>
Date: March 1, 2017 at 15:00:22 PST
To: "ssnyder@fontana.org" <ssnyder@fontana.org>
Subject: Quote

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield

Smart Weapons Specialist- *California*

Direct: 480.515.6318 | Fax: 480.999.6160

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TASER International

Protect Life. Protect Truth.

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480)999-6160



Scott Snyder
1-909-350-7700
ssnyder@fontana.org

Quotation

Quote: Q-104800-1
Date: 3/1/2017 3:58 PM
Quote Expiration: 3/31/2017
Contract Start Date*: 3/16/2017
Contract Term: 1 year

AX Account Number:

107236

Bill To:
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:
Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Steve Hartfield	(480) 515-6318	steveh@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Hardware

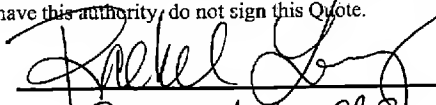
QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
50	44203	CARTRIDGE - 25' HYBRID	USD 29.30	USD 1,465.00	USD 0.00	USD 1,465.00
Hardware Total Before Discounts:						USD 1,465.00
Hardware Net Amount Due:						USD 1,465.00

Subtotal	USD 1,465.00
Estimated Shipping & Handling Cost	USD 20.51
Estimated Tax	USD 113.54
Grand Total	USD 1,599.05

**TASER International, Inc.'s Sales Terms and Conditions
for Direct Sales to End User Purchasers**

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and TASER's Master Services and Purchasing Agreement posted at www.taser.com/legal. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to TASER that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature:



Date:

3/2/17

Name (Print):

Rachel Lopez

Title:

Admin Tech

PO# (if needed):

NET 30 DAYS

Quote: Q-104800-1

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

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© 2013 TASER International, Inc. All rights reserved.

Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Wednesday, March 1, 2017 3:00 PM
To: Scott Snyder
Subject: Quote
Attachments: Fontana Police Dept. - CA -Duty Carts(50).pdf

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist- *California*
Direct: 480.515.6318 | Fax: 480.999.6160

TASER | Axon

Protect Life. Protect Truth.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

-----Original Message-----

From: Scott Snyder [<mailto:ssnyder@fontana.org>]
Sent: Wednesday, March 01, 2017 3:43 PM
To: Joseph Marioni <jmarioni@taser.com>
Subject: Taser Cartridges Quote

Hi Joseph,

Can I get a quote for 50 25' cartridges for my purchase department please.

Sgt. Snyder
Fontana Police Department
Patrol Team 2
Lead Taser Instructor

TASER International

Protect Life. Protect Truth.

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480)999-6160

Scott Snyder
1-909-350-7700
ssnyder@fontana.org



Quotation

Quote: Q-104800-1
Date: 3/1/2017 3:58 PM
Quote Expiration: 3/31/2017
Contract Start Date*: 3/16/2017
Contract Term: 1 year

AX Account Number:
107236

Bill To:
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:
Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Steve Hartfield	(480) 515-6318	steveh@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Hardware

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
50	44203	CARTRIDGE - 25' HYBRID	USD 29.30	USD 1,465.00	USD 0.00	USD 1,465.00
Hardware Total Before Discounts:						USD 1,465.00
Hardware Net Amount Due:						USD 1,465.00

Subtotal	USD 1,465.00
Estimated Shipping & Handling Cost	USD 20.51
Estimated Tax	USD 113.54
Grand Total	USD 1,599.05

TASER International, Inc.'s Sales Terms and Conditions for Direct Sales to End User Purchasers

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and TASER's Master Services and Purchasing Agreement posted at www.taser.com/legal. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to TASER that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature:

Date:

Name (Print):

Title:

PO# (if needed):

Quote: Q-104800-1

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

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Kelsey Barak

From: Scott Snyder <sssnyder>
Sent: Wednesday, March 1, 2017 10:29 AM
To: Logan Cox
Subject: Re: Taser International Case #00213189

Still experiencing the same issue when attempting to share a case. Tried it from a work computer also.

Sgt. Snyder
Fontana Police Department
Patrol Team 2

On Mar 1, 2017, at 4:43 AM, Logan Cox <lcox@taser.com> wrote:

Hello,

Evidence.com is back to functioning 100%. With that are you able to share your case and evidence or are you still experiencing issues?

Logan Cox
Customer Support
Direct: 1-(800) 978-2737

TASER | Axon

Protect Life. Protect Truth.



ref:_00D409uG2._5003315p7Rc:ref

Kelsey Barak

From: noreply@salesforce.com on behalf of Logan Cox <lcox@taser.com>
Sent: Wednesday, March 1, 2017 4:44 AM
To: Scott Snyder
Subject: Taser International Case #00213189

Hello,

Evidence.com is back to functioning 100%. With that are you able to share your case and evidence or are you still experiencing issues?

Logan Cox
Customer Support
Direct: 1-(800) 978-2737

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ref:_00D409uG2._5003315p7Rc:ref

Kelsey Barak

From: Training <training@taser.com>
Sent: Thursday, February 23, 2017 7:59 AM
To: Lynndee Gomes
Cc: Scott Snyder
Subject: RE: Instructor Certificate
Attachments: Scott Snyder Cert.pdf

Good Afternoon,

I have attached the certificate for Sgt. Scott Snyder. Please let me know if you need any additional assistance.

Have a wonderful day,
Sara Morrell
Training Support

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From: Lynndee Gomes [mailto:lgomes@fontana.org]
Sent: Thursday, February 23, 2017 8:56 AM
To: Training <training@taser.com>
Subject: Instructor Certificate

Good Morning!

Sergeant Scott Snyder attended an Instructor class on December 12-13, 2016 at the San Bernardino Sheriff's Academy. We are having trouble retrieving his certificate from his training profile and would like to know if the certificate could be sent by email. When logging on to his profile, we are able to see the certificate but once clicking on it, it takes him to an alternate website asking for another login?

Thank you for your time.

Sincerely,

Lynndee Gomes
Training Specialist
Fontana Police Department
(909) 356-7176

TASER TRAINING ACADEMY

TASER Conducted Electrical Weapon

INSTRUCTOR CERTIFICATION

Scott Snyder

This certifies that the above named individual has completed the training required and has passed a written examination in the use and instruction of the TASER X26, X26P, X2 Conducted Electrical Weapon(s). The above named individual is hereby certified as a TASER CEW Instructor and may certify others as users under the guidelines of the TASER Training Academy.

By accepting this Instructor Certificate, the Student accepts the terms of the Training Materials License Agreement, incorporated herein by reference, and agrees to be bound by its terms as a Licensee of TASER International, Inc. This certification is good for two years from Dec 13, 2016

In witness whereof, TASER International, Incorporated has caused this certificate to be signed by its duly authorized representative.

Certifying Master Instructor John Tinder

From: TASER Training Department <training@taser.com>
Sent: Wednesday, February 22, 2017 11:29 AM
To: Scott Snyder
Subject: TASER Training Bulletin 20.0-07 Annual User Update

Display issues? [View in browser](#)



TRAINING

TRAINING BULLETIN 20.0-07: ANNUAL USER UPDATE

Background: As part of its continuing commitment to excellence, TASER International is pleased to announce the release of the 2017 Annual CEW End-User Update PowerPoint presentation.

This presentation takes effect on March 1st, 2017, and is designed for use as part of the TASER end-user certification requirements, as enumerated within the Version 20 "TASER CEW End-User Certification and Annual Re-Certification Requirements" document.

This 2017 Annual CEW End-User Update Presentation, along with a newly released and optional "CEW Study Aid Selected Use Guidelines", can be accessed and downloaded at <https://www.taser.com/training/resources>. This same link also provides for a host of other critical TASER training documents and forms, including TASER Training Version 20.

Please direct any training questions to TASER Training at training@taser.com.



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Kelsey Barak

From: noreply@salesforce.com on behalf of donotreply@taser.com
Sent: Sunday, February 5, 2017 9:41 PM
To: Scott Snyder
Subject: TASER International Case #00209831



Hello,

Please use the link below to download the latest version of our Evidence Sync software. Once you click on the link your browser will download the file to your local default browser location.

NOTE: If you experience an error with the download, please try another internet browser.

<http://public.evidence.com/bins/sync/Sync-Latest.exe>

Instructions:

Once the program is installed it will ask you for Evidence.com login credentials. If you have an Evidence.com account you can enter your login credentials here to sign in. For the Agency field type in your Evidence.com sub-domain. If your account was Taserpdaz.Evidence.com you would only type in "taserpdaz", leave out the ".evidence.com".

If you do not have an Evidence.com account you will want to click on the Sync dropdown button in the top-left corner and change the Mode to "Offline". From there you can use the program without requiring any login credentials.

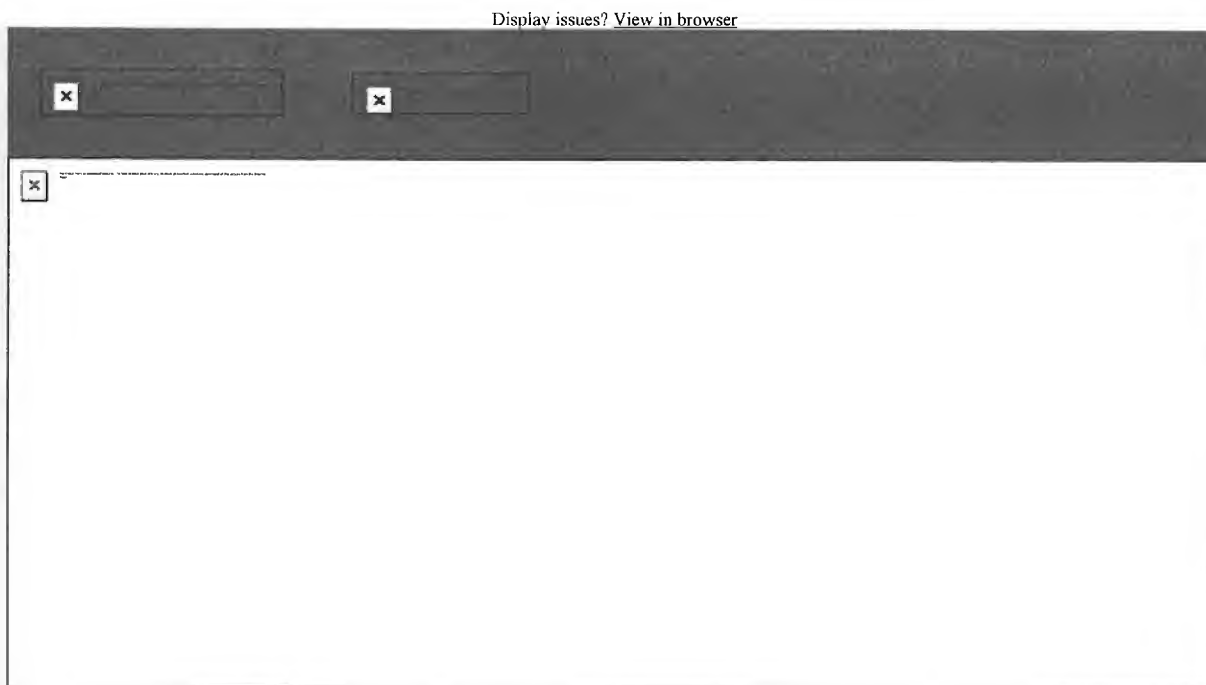
Thank you and have a great day!

TASER Customer Support



ref:_00D409uG2._50033150uw8:ref

From: TASER International, Inc. <donotreply@contact.taser.com>
Sent: Thursday, February 2, 2017 12:01 PM
To: Scott Snyder
Subject: We asked LE, "What's next for tech?" Find out here.



OUR SECOND ANNUAL TECHNOLOGY TRENDS REPORT

Dear Scott,

You've probably heard a lot of technology buzzwords lately, like A.I., machine learning, and the cloud. But what do these words actually mean for law enforcement officials like you?

We turned to law enforcement professionals and technology experts to find out, and compiled their thoughts to make our 2017 Trends Report. It looks at where technology is today and helps shed light on where policing may be headed, as agencies become more efficient than ever before.

ACCESS NOW

Sincerely,

TASER International



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Kelsey Barak

From: rma@taser.com
Sent: Tuesday, January 17, 2017 9:22 AM
To: Scott Snyder
Subject: Shipped - RMA Number: 236405

Dear Scott Snyder,

We have processed and shipped out RMA#: 236405.

Enclosed is your FedEx tracking number 037047471858147.

If you have any questions, please contact Customer Service at (800) 978-2737 or send an email to RMA@TASER.COM. Thank you and have a good day.

Sincerely,

TASER International, Inc.

Kelsey Barak

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, January 17, 2017 6:50 AM
To: Scott Snyder
Subject: TASER.com Inquiry

Happy New Sgt. Snyder,

As a way of introduction, I'm Taser's Inside Representative for California. Agencies can contact me for any TASER Smart Weapon (CEW) acquisition or upgrade, cartridges and accessories.

You recently requested contact at taser.com regarding interest in our Law Enforcement (LE) Online Store. I have attached our 2017 pricing for both Smart Weapons (CEWs) and accessories.

How can I help you?

Let me know if you need more info or a quote for your agencies Smart Weapons (CEWs).

You may find these links helpful for detailed information:

TASER 60-- <https://www.taser.com/blog/posts/pricing-plan-guide>

TAP Overview(TAP)-- <https://www.taser.com/purchasing/taser-assurance-plan>

Trade-Up Program (TUP)-- <https://www.taser.com/webinars/cew-trade-up-program>

Also, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017.

Regards,

Steve Hartfield
Smart Weapons Specialist- CO,KS,NM,MN,ND,SD,WY
Direct: 480.515.6318 | Fax: 480.999.6160

TASER | Axon
Protect Life. Protect Truth.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Kelsey Barak

From: TASER International <donotreply@email-taser.com>
Sent: Saturday, January 14, 2017 9:36 AM
To: Scott Snyder
Subject: Thank you for your inquiry

To view this email as a web page, [click here](#)



Dear Scott:

Thank you for your interest in TASER products. We have received your request for access to the TASER Law Enforcement Online Store. We will review your request for access as soon as possible and be in contact regarding your access status.

Sincerely,
TASER INTERNATIONAL, INC.

TASER International, Inc. Headquarters: 17300 N. 25th St. | Scottsdale, AZ 85256-6111 | USA

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If you no longer wish to receive these emails, click on the following link: [Unsubscribe](#)

Kelsey Barak

From: David Lally
Sent: Thursday, January 12, 2017 8:36 AM
To: Scott Snyder
Subject: FW: [Webinar] Unlimited Cartridge Plan: Save Over Time When Purchasing Cartridges

Sergeant D. Lally
Fontana Police Department
Personnel and Training
(909)356-7104

From: TASER International, Inc. [mailto:donotreply@contact.taser.com]
Sent: Thursday, January 12, 2017 8:25 AM
To: David Lally <dlally@fontana.org>
Subject: [Webinar] Unlimited Cartridge Plan: Save Over Time When Purchasing Cartridges

[Display issues? View in browser](#)



LEARN MORE ABOUT THE UNLIMITED CARTRIDGE PLAN

Dear David,

Want to save on your TASER cartridge purchase? Join our upcoming webinar on
January 17 at 10am Pacific / 1pm Eastern to learn more about the Unlimited

Cartridge Plan, our new pricing plan that turns your cartridge purchase into a predictable budget line item.

Josh Isner, TASER's Executive Vice President of Global Sales, will lead the webinar and take your questions at the end of the presentation.

[REGISTER NOW](#)

Sincerely,

TASER International, Inc.

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From: TASER International, Inc. <donotreply@contact.taser.com>
Sent: Thursday, January 12, 2017 8:25 AM
To: Scott Snyder
Subject: Thanks for registering for our webcast: "Unlimited Cartridge Plan"

[Display issues?](#) [View in browser](#)



WEBCAST REGISTRATION CONFIRMATION

Thanks for registering for our upcoming "Unlimited Cartridge Plan" webcast. Confirmation details are below, so please keep this email handy for reference. You will receive a reminder email on the day of the webcast.

Date and Time: January 17 at 10am Pacific / 1pm Eastern

To Join: At the start time, click below to join the session

[WATCH WEBCAST](#)

We hope you'll tune in to hear what we have to share.

Sincerely,

TASER International, Inc.

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TASER International, Inc. 17800 W. 85th St., Scottsdale, AZ 85255-6111, USA

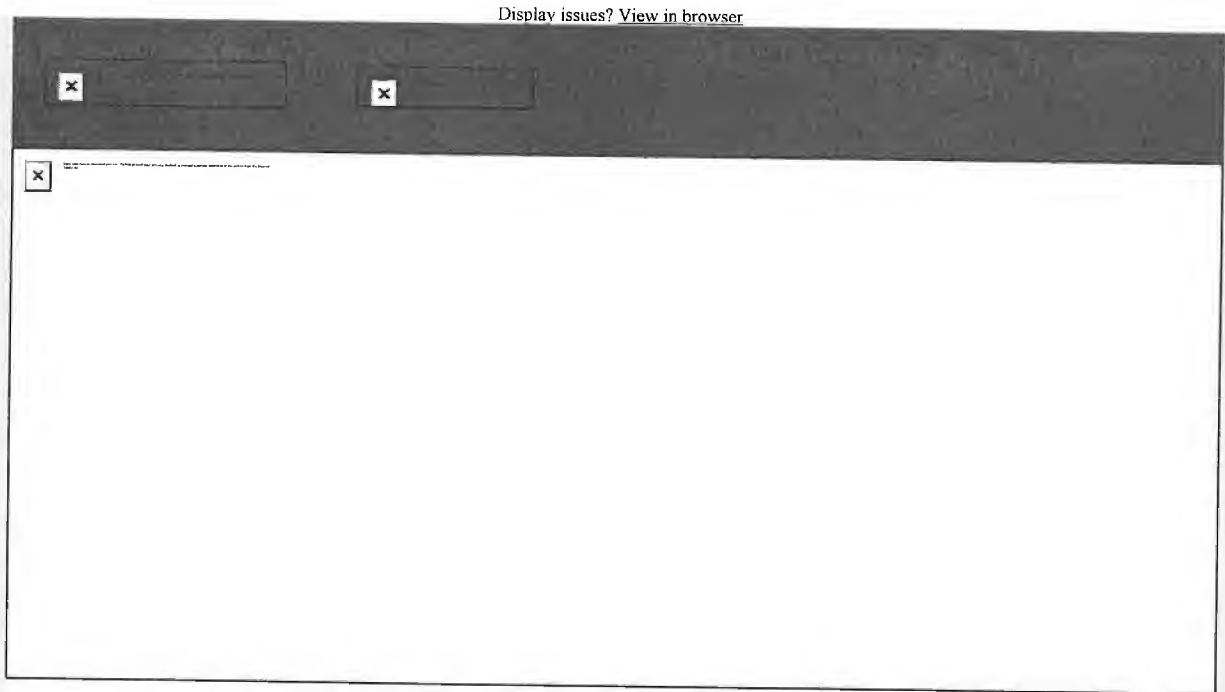
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Kelsey Barak

From: TASER International, Inc. <donotreply@contact.taser.com>
Sent: Thursday, January 12, 2017 8:21 AM
To: Scott Snyder
Subject: [Webinar] Unlimited Cartridge Plan: Save Over Time When Purchasing Cartridges



LEARN MORE ABOUT THE UNLIMITED CARTRIDGE PLAN

Dear Scott,

Want to save on your TASER cartridge purchase? Join our upcoming webinar on **January 17 at 10am Pacific / 1pm Eastern** to learn more about the Unlimited Cartridge Plan, our new pricing plan that turns your cartridge purchase into a predictable budget line item.

Josh Isner, TASER's Executive Vice President of Global Sales, will lead the webinar and take your questions at the end of the presentation.

REGISTER NOW

Sincerely,

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Kelsey Barak

From: Angela Stover
Sent: Tuesday, January 10, 2017 12:11 PM
To: Scott Snyder
Cc: Michael Stark;David Lally;James Burton
Subject: RE: Introducing the Unlimited Cartridge Plan

Thank you

From: Scott Snyder
Sent: Tuesday, January 10, 2017 11:48 AM
To: Angela Stover <astover@fontana.org>
Cc: Michael Stark <mstark@fontana.org>; David Lally <dlally@fontana.org>; James Burton <jburton@fontana.org>
Subject: Re: Introducing the Unlimited Cartridge Plan

I will sign up and watch it from home.

Scott

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

On Jan 10, 2017, at 11:22, Angela Stover <astover@fontana.org> wrote:

Hi guys,

Can we please make sure someone watches this webinar? Given the news we got yesterday regarding their training expectations.

January 17 at 10am Pacific / 1pm Eastern

Link is below to register!

Thank you!

Ang

From: Michael Stark
Sent: Tuesday, January 10, 2017 9:31 AM
To: Angela Stover <astover@fontana.org>
Subject: FW: Introducing the Unlimited Cartridge Plan

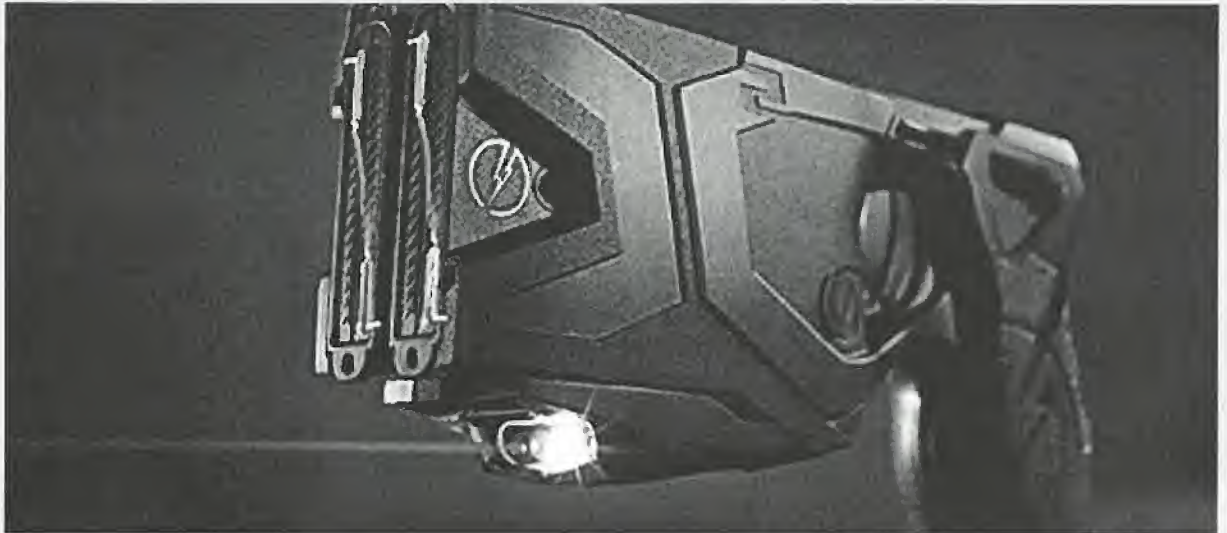
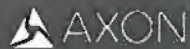
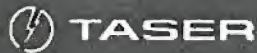
Hmmmmmm.....

From: TASER International, Inc. [<mailto:donotreply@contact.taser.com>]
Sent: Tuesday, January 10, 2017 9:30 AM

To: Michael Stark <mstark@fontana.org>

Subject: Introducing the Unlimited Cartridge Plan

Display issues? [View in browser](#)



A SIMPLER WAY TO BUDGET FOR CARTRIDGES

Dear Mike,

We want every agency to have the training and duty cartridges they need for their TASER program. That's why we're rolling out the Unlimited Cartridge Plan, an affordable pricing plan that turns your cartridge purchase into a predictable budget line item.

Join us for a webinar on **January 17 at 10am Pacific / 1pm Eastern** with Josh Isner, TASER's Executive Vice President of Global Sales. You'll learn why we're introducing this plan and how it works, and be able to ask questions at the end of the presentation.

REGISTER NOW

We hope you'll tune in to hear what we have to share.

Sincerely,

TASER International, Inc.
Protect Life. Protect Truth.



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Kelsey Barak

From: Angela Stover
Sent: Tuesday, January 10, 2017 11:22 AM
To: Michael Stark
Cc: David Lally; Scott Snyder; James Burton
Subject: RE: Introducing the Unlimited Cartridge Plan

Hi guys,

Can we please make sure someone watches this webinar? Given the news we got yesterday regarding their training expectations.

January 17 at 10am Pacific / 1pm Eastern

Link is below to register!

Thank you!

Ang

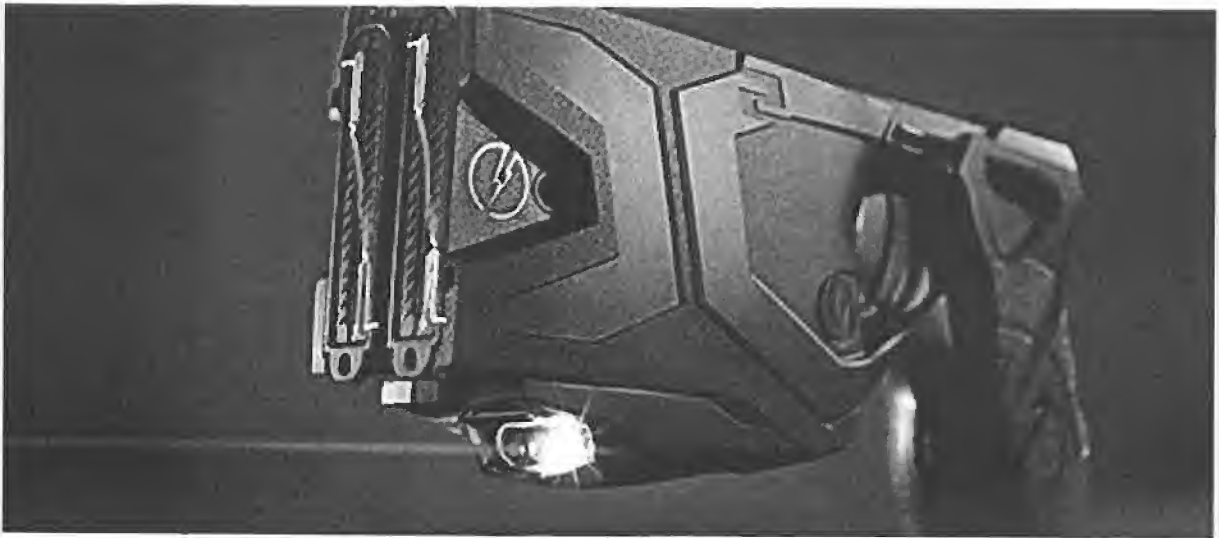
From: Michael Stark
Sent: Tuesday, January 10, 2017 9:31 AM
To: Angela Stover <astover@fontana.org>
Subject: FW: Introducing the Unlimited Cartridge Plan

Hmmmmmm.....

From: TASER International, Inc. [<mailto:donotreply@contact.taser.com>]
Sent: Tuesday, January 10, 2017 9:30 AM
To: Michael Stark <mstark@fontana.org>
Subject: Introducing the Unlimited Cartridge Plan

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A SIMPLER WAY TO BUDGET FOR CARTRIDGES

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Kelsey Barak

From: David Lally
Sent: Tuesday, January 10, 2017 9:37 AM
To: Scott Snyder
Cc: Angela Stover
Subject: FW: Introducing the Unlimited Cartridge Plan

Sergeant D. Lally
Fontana Police Department
Personnel and Training
(909)356-7104

From: TASER International, Inc. [mailto:donotreply@contact.taser.com]
Sent: Tuesday, January 10, 2017 9:30 AM
To: David Lally <dlally@fontana.org>
Subject: Introducing the Unlimited Cartridge Plan

[Display issues?](#) [View in browser](#)



A SIMPLER WAY TO BUDGET FOR CARTRIDGES

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TASER International, Inc. 17800 N. 85th St., Scottsdale, AZ 85255-6211, USA

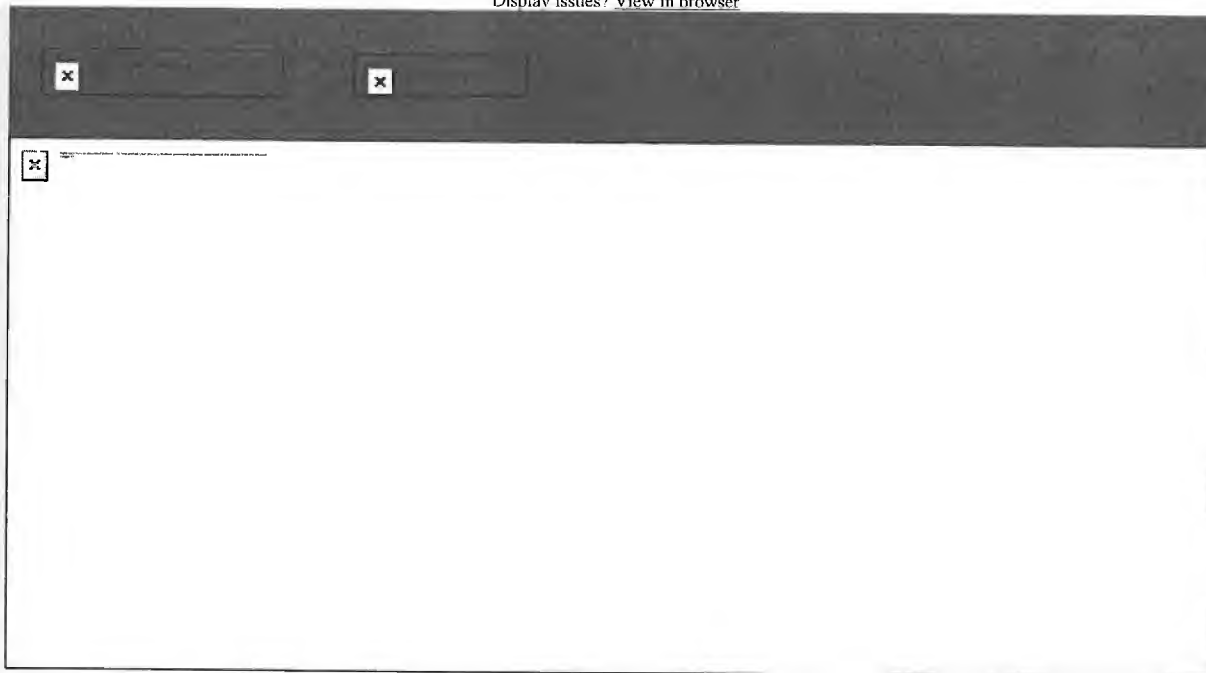
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From: TASER International, Inc. <donotreply@contact.taser.com>
Sent: Tuesday, January 10, 2017 9:25 AM
To: Scott Snyder
Subject: Introducing the Unlimited Cartridge Plan

Display issues? [View in browser](#)



A SIMPLER WAY TO BUDGET FOR CARTRIDGES

Dear Scott,

We want every agency to have the training and duty cartridges they need for their TASER program. That's why we're rolling out the Unlimited Cartridge Plan, an affordable pricing plan that turns your cartridge purchase into a predictable budget line item.

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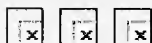
REGISTER NOW

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Sincerely,

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Kelsey Barak

From: rma@taser.com
Sent: Wednesday, December 21, 2016 3:13 PM
To: Scott Snyder
Subject: Received - RMA Number: 236405

Dear Scott Snyder,

We have received RMA#: 236405 and will process it as soon as possible.

RMAs are processed in the order they are received.

If you have any questions, please contact Customer Service at (800) 978-2737 or send an email to RMA@TASER.COM. Thank you and have a good day.

Sincerely,

TASER International, Inc.

Kelsey Barak

From: rma@taser.com
Sent: Sunday, December 18, 2016 10:58 AM
To: Scott Snyder
Subject: Return Request - RMA Number: 236405

The details of your return request are as follows:

RMA#: 236405

Scott Snyder
17005 Upland Ave
Fontana, California, 92335
United States
Email: ssnyder@fontana.org
Phone: [REDACTED]

Product type: X26P, Yellow
Serial number: X130018XR
Quantity: 1

Please retrieve all data, if applicable, from the device prior to returning. TASER International is not responsible for lost data. If you need data from the device and you are unable to retrieve it, please reenter your information on the website and mark the device as under investigation.

Shipping Instructions

- 1) If this is a Conducted Electrical Weapon (CEW), please leave the battery (DPM/LPM/Battery Tray/TASER CAM) in place which was present when the problem occurred.
- 2) For the C2 handle, please ensure the trigger guard is in the closed position. For all other handles, please tape the safety in the "down" (SAFE) position.
- 3) Pack product(s) securely, do not use shredded paper or packing popcorn.
- 4) INCLUDE A COPY OF THIS RETURN AUTHORIZATION FORM IN EACH PACKAGE.
- 5) Send package(s) via guaranteed/insured shipping (UPS, FedEx, etc) to:

TASER International
Attn: RMA Department, RMA # 236405
17800 N. 85th Street
Scottsdale, AZ 85255-9603

- 6) Be sure to provide the RMA number listed above on the mailing label. Failure to provide the required information may delay the processing of your return.

7) PLEASE PRINT THIS EMAIL FOR YOUR RECORDS.

8) Please include proof of purchase with your return.

Your return request is being processed. If you have any questions regarding the returns process, please feel free to contact us by calling 1-800-978-2737 or 480-905-2000 Please be sure to have your RMA number when calling.

IMPORTANT NOTICE

RMA numbers are valid for 90 days from the date of issuance. If TASER International does not receive the equipment to which the RMA number has been assigned within the allowed time frame, the RMA will be closed, and any equipment received bearing this RMA number after the expiration date will be returned AS IS. Please send your product in by 03/18/2017.

Kelsey Barak

From: TASER Training Department <training@taser.com>
Sent: Tuesday, December 13, 2016 8:20 PM
To: Scott Snyder
Subject: TASER Training Certificate
Attachments: NEW TASER Instructor Course Version 20_28174318.pdf



Dear Scott Snyder,

Congratulations! You have passed the \$netexam.CertificationName certification. A printable PDF certificate is attached for your records.

You may also to to <https://www.taser.com/training> and click on "Search Upcoming Classes". Log into your Communities account. Click on the "Go to my training" button toward the top of the page, listed above the class schedule. Click on the class listed under your "Your Enrolled Class(es)" box of your student portal. You'll have a "View Certificate" button in the upper, right corner of the page. You can access your certificate at any time.

Please keep both a printed and electronic version of your certificate on file for your records.

Thank you for your support!

TASER Training Department

Training@TASER.com

TASER

TRAINING ACADEMY

TASER Conducted Electrical Weapon

INSTRUCTOR CERTIFICATION

Scott Snyder

This certifies that the above named individual has completed the training required and has passed a written examination in the use and instruction of the TASER X26, X26P, X2 Conducted Electrical Weapon(s). The above named individual is hereby certified as a TASER CEW Instructor and may certify others as users under the guidelines of the TASER Training Academy.

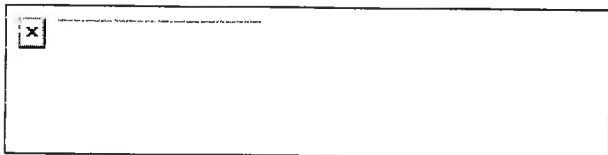
By accepting this Instructor Certificate, the Student accepts the terms of the Training Materials License Agreement, incorporated herein by reference, and agrees to be bound by its terms as a Licensee of TASER International, Inc. This certification is good for two years from Dec 13, 2016

In witness whereof, TASER International, Incorporated has caused this certificate to be signed by its duly authorized representative.

Certifying Master Instructor John Tinder

Kelsey Barak

From: TASER Training Department <Training@TASER.com>
Sent: Monday, November 21, 2016 4:03 AM
To: Scott Snyder
Subject: TASER Online Course Open!



Online Training Open!

Dear Scott Snyder,

Thank you for confirming your registration on the following event:

NEW TASER Instructor Course Version 20

Please be sure you have completed all required online coursework. It is a requirement to attend the in classroom practical session.

Click on www.TASER.com/training to log into your Communities account. You will need to choose "Search Upcoming Classes" button and log into your TASER Communities account. You'll then have to choose "Go to my training" button, listed toward the top of the page, which will then take you to your student portal page.

If the link doesn't work, it is possible that it was corrupted by your email system. If you are unable to follow the link or a part of the link is cut off, please copy and paste the entire URL into your browser's address bar. Also, please be sure to use Google Chrome or Firefox as Internet Explorer does not work well with these sites.

Have a great training!
TASER Training Department

Taser Footer

From: TASER Training Department <training@taser.com>
Sent: Friday, October 28, 2016 10:46 AM
To: Scott Snyder
Subject: TASER CEW FIRMWARE UPDATE V4.030

[Display issues?](#) [View in browser](#)



TRAINING

TASER CEW FIRMWARE UPDATE V4.030

On October 25th, 2016, TASER International released TASER CEW operating firmware Version 4.030.

This firmware will support the incorporation of the Signal Performance Power Magazine (SPPM).

The SPPM is a battery pack designed to work with devices that are compatible with Axon Signal technology, like Axon Body 2 and Axon Fleet cameras.

When a TASER X2 or X26P is equipped with an SPPM, shifting the CEW's safety switch to the up (ARMED) position causes the SPPM to send a signal. Upon receipt of this signal, an Axon Signal compatible device will start recording.

To obtain the Version 4.030 firmware, please download it from the following sources:

- Directly from your Evidence.com account to your TASER CEW; or
- Download the firmware from our support site to your local computer and then install it onto your TASER CEW.

Both methods require Evidence Sync software. To download Evidence Sync software, contact us. Please direct any questions to TASER Customer Support at 800-978-2737 or go to <https://communities.taser.com/support/supportContactUs>.



TASER International, Inc. 17800 N. 85th St., Scottsdale, AZ 85255-6311, USA

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[PRIVACY POLICY](#) | [CONTACT US](#) | [MANAGE SUBSCRIPTIONS](#)

Kelsey Barak

From: Lynndee Gomes
Sent: Monday, October 24, 2016 1:01 PM
To: Scott Snyder
Subject: RE: TASER Training Confirmation

Thanks Scott.

Lynndee Gomes
Training Specialist
Fontana Police Department
(909) 356-7176

From: Scott Snyder
Sent: Monday, October 24, 2016 12:30 PM
To: Lynndee Gomes <lgomes@fontana.org>
Subject: Fw: TASER Training Confirmation

From: TASER Training Department <Training@TASER.com>
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: TASER Training Confirmation

Dear Scott Snyder,

You have been enrolled in the following course: NEW TASER Instructor Course Version 20
Start Date : 12/12/2016
End Date : 12/13/2016

8:00 AM TO 5:00 PM

COURSE LOCATION

VENUE SITE: San Bernardino County Sheriff's Department Academy - CA

VENUE ADDRESS: 18901 Institution Rd.

CITY: San Bernardino

STATE: CA

ZIP CODE: 92407

COUNTRY: USA

Please refer to "Course Description" section of your course to review specific course requirements, such as completing online coursework, if applicable for class type that you've enrolled (Instructor course ONLY).

If you need a hotel recommendation or directions, please contact at or .

Master Instructor John Tinder



YOUR CONTACT INFORMATION

Name: Scott Snyder

Email: ssnyder@fontana.org

****Please note that all certificates will be held until actual payment funds (by check or credit card only) have been received****

CANCELLATION POLICY

CANCELLATION POLICY: To avoid any penalties, registrations for classes must be canceled or rescheduled at least 6 business days prior to the start date of the class by contacting Training@TASER.com. If a notification to cancel or reschedule the class is provided less than 6 business days prior to the start date of the class, then you will be required to pay for 100% of the class tuition (through invoice or deduction of training credits) immediately after class completion.

CANCELLATION LIABILITY

TASER may elect to cancel or reschedule a course at any time. If this occurs, TASER will make every reasonable effort to notify customers. However, travel arrangements are the responsibility of the student. All training is non-refundable and TASER assumes no liability for any cancellation fees that may be incurred. TASER encourages all customers to purchase refundable or transferable tickets if traveling to class. We are available to answer any registration questions at Training@TASER.com.

Thank You,

TASER Training Department

Kelsey Barak

From: donotreply@taser.com
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: Invoice :# INVOICE TASE52891
Attachments: InvoiceNumber_INVOICE TASE52891 .pdf

Importance: High



TASER

ORDER INFORMATION

Order Name
SNYDER - FONTANA POLICE DEPT. - CA

Address
fontana.org

INVOICE INFORMATION

INVOICE TASE52891

1 \$ 435.00

00

Total:

Current Balance:

Pay Now

Powered by





Taser Training Academy - TRAINING INVOICES O

PO Box 161439
Miami, Florida
33116-1439
4809052072

INVOICE TASE52891

10/24/16 10:17

Bill To:

Scott Snyder - Fontana Police Dept. - CA

Description	Quantity	Price	Total
San Bernardino, CA NEW TASER Instructor Course Version 20	1.00	435.00	435.00
		Sub-Total	\$435.00
		Tax	\$0.00
		Total	\$435.00

Notes

Promotions

Kelsey Barak

From: donotreply@taser.com
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: Your Electronic Bill Presentment & Payment system account

Importance: High



TASER

CUSTOMER INFORMATION

Registered Customer.

Your Electronic Bill Presentment & Payment System account is now active and ready for use with Taser Training Academy - TRAINING INVOICE

Access the system click here

[Payment Portal](#)

Enter your email address

at fontana.org to generate a random code. The random code will be sent to your email and you can use that to log in.

If your mobile number is registered, you can also use your number to generate a random code via SMS.

Powered by



Kelsey Barak

From: TASER Training <TaserTraining@netexam.com>
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: TASER Training Enrollment Confirmation



TASER Training Department

****This email is for TASER TRAINING payments ONLY. You must forward to your finance department directly. These emails cannot be resent!****

Scott Snyder

17005 Upland Ave
Fontana
CA 92335

Dear Scott Snyder

We have received your registration request and you are enrolled in this course. The total cost of the order is USD435.00
Your order number is TASE52891.

Your Order payment Url is <https://www3.cenpos.net/Url/PaymentUrlRedirect.aspx/2uF7KQ>

Your order items are listed below:

NEW TASER Instructor Course Version 20 From - Dec 12 2016 8:00AM To - Dec 13 2016 5:00PM at
18901 Institution Rd. San Bernardino, CA 92407 USA - USD435.00

If you chose to pay via check, please make it payable to TASER. This is for TRAINING payments ONLY. Please DO NOT send check payments for any other TASER invoices to this address. Include a printed copy of this order with the check and mail to:

TASER Training

PO Box 161439

Miami, FL 33116-1439

****Certificates are held until payment of either a credit card OR check has been received for your registration fee.****

If you have any questions about your order, please contact us at Training@TASER.com. When you contact us please be sure to include your order number or have it available to us so that we can expedite your request.

Sincerely,
TASER Training Department

Kelsey Barak

From: TASER Training Department <Training@TASER.com>
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: TASER Training Confirmation

Dear Scott Snyder,

You have been enrolled in the following course: NEW TASER Instructor Course Version 20
Start Date : 12/12/2016
End Date : 12/13/2016

8:00 AM TO 5:00 PM

COURSE LOCATION

VENUE SITE: San Bernardino County Sheriff's Department Academy - CA
VENUE ADDRESS: 18901 Institution Rd.

CITY: San Bernardino
STATE: CA
ZIP CODE: 92407
COUNTRY: USA

Please refer to "Course Description" section of your course to review specific course requirements, such as completing online coursework, if applicable for class type that you've enrolled (Instructor course ONLY).

If you need a hotel recommendation or directions, please contact at or .

Master Instructor John Tinder



YOUR CONTACT INFORMATION

Name: Scott Snyder

Email: ssnyder@fontana.org

****Please note that all certificates will be held until actual payment funds (by check or credit card only) have been received****

CANCELLATION POLICY

CANCELLATION POLICY: To avoid any penalties, registrations for classes must be canceled or rescheduled at least 6 business days prior to the start date of the class by contacting Training@TASER.com. If a notification to cancel or reschedule the class is provided less than 6 business days prior to the start date of the class, then you will be required to pay for 100% of the class tuition (through invoice or deduction of training credits) immediately after class completion.

CANCELLATION LIABILITY

TASER may elect to cancel or reschedule a course at any time. If this occurs, TASER will make every reasonable effort to notify customers. However, travel arrangements are the responsibility of the student. All training is non-refundable and TASER assumes no liability for any cancellation fees that may be incurred. TASER encourages all customers to purchase refundable or transferable tickets if traveling to class. We are available to answer any registration questions at Training@TASER.com.

Thank You,

TASER Training Department

Kelsey Barak

From: noreply@salesforce.com on behalf of donotreply@taser.com
Sent: Sunday, October 23, 2016 5:36 AM
To: Scott Snyder
Subject: Welcome to the TASER Law Enforcement Community!



Hello Scott Snyder,

Your request to join TASER Law Enforcement Community has been approved – welcome! You can now access a wealth of information and resources about TASER products and get answers to commonly asked questions.

Your username is ssnyder@fontana.org.

To use the community most effectively, here are the top features and activities that can help you get up and running:

1. Login and set your password
2. Look for answers to common questions in our database or post your own
3. Check open MyCases, which are issues that you may need assistance with that you can report to TASER
4. Register your products, which allows you to track them and easily order accessories or replacement items

Again, welcome to TASER Law Enforcement Community. We hope you find the information helpful!

Thank you,
TASER International, Inc.

Kelsey Barak

From: Rachel Lopez
Sent: Thursday, October 13, 2016 4:15 PM
To: 'Joseph Marioni'
Cc: Scott Snyder
Subject: Taser Purchase
Attachments: 170494.pdf

Importance: High

Good Afternoon Joseph,

Please find the attached purchase order to process the order. Please let me know if you need anything else on my end.

Thank you,

Rachel Lopez

Administrative Technician
Fontana Police Department
(909)350-7749
rmlopez@fontana.org

CITY OF FONTANA

8353 SIERRA AVENUE
FONTANA, CA 92335

REMITTANCE TO ACCOUNTS PAYABLE

8353 SIERRA AVENUE
FONTANA, CA 92335

PAGE NO. 1

Confirming - No

rdillon@taser.com

V
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00082335

FAX: 480-658-0734

TASER INTERNATIONAL

17800 NORTH 85TH STREET

SCOTTSDALE AZ 85255-9306

S
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T
O

FONTANA POLICE DEPARTMENT

17005 UPLAND AVENUE

FONTANA, CA 92335-3528

ATTN: RACHEL LOPEZ

purchasing@fontana.org

ORDER DATE: 10/12/16		BUYER: SGT. SNYDER		REQ. NO.: 0	REQ. DATE:
TERMS: NET 30 DAYS		F.O.B: DESTINATION		DESC.: TASERS	
ITEM#	QUANTITY	UOM	DESCRIPTION	UNIT PRICE	EXTENSION
For the purchase of five (5) Taser X26P devices for the Police Department. All items on quote to be included in price, including 4 year warranty. Per quote #Q-85622-3 dated on 10/10/2016.					
Reference Sole Manufacturer Letter and Certification					
01	5.00		HANDLE, YELLOW, CLASS III, X26P	931.4500	4,657.25
02	5.00		HOLSTER, BLACKHAWK, RIGHT, X26P	55.1100	275.55
03	10.00		XPPM, BATTERY PACK, X26P	65.7200	657.20
04	50.00		CARTRIDGE - 25" HYBRID	28.3100	1,415.50
05	10.00		XDPM BATTERY PK ASSEMBLED	43.4200	434.20
06	5.00		WARRANTY, 4 YEAR, X26P	287.6800	1,438.40
07	1.00		ESTIMATED SHIPPING & HANDLING COST	37.9600	37.96
08	1.00		SALES TAX @ 8%	595.2000	595.20

ITEM#	ACCOUNT		AMOUNT	PROJECT CODE	PAGE TOTAL \$	9,511.26
01	40216101	8013	4,657.25		TOTAL \$	9,511.26
02	40216101	8013	275.55			
03	40216101	8013	657.20			
04	40216101	8013	1,415.50			
05	40216101	8013	434.20			
06	40216101	8013	1,438.40			
07	40216101	8013	37.96			
08	40216101	8013	595.20			

VENDOR COPY

APPROVED BY

PURCHASING OFFICER



TERMS AND CONDITIONS

1. **PAYMENT.** Payments shall be made, upon submission of itemized invoices in Duplicate, of the prices stipulated here in for supplies delivered and accepted or services rendered and accepted, less deductions, if any, as herein provided. Payment on partial deliveries may be made whenever amounts due so warrant, when requested by the Vendor and approved by the Purchasing Agent. **Terms are Net 30 Days.**
2. **LICENSE.** All companies doing business in the City of Fontana are required to provide a valid City of Fontana business license prior to payment of any invoice(s) submitted.
3. **INSPECTION.** All materials and workmanship are subject to inspection and test by the City for compliance and specifications as included herein. In the event articles or services are defective or not in conformity with this order, the City shall have the right either to reject the items or require correction. Defective articles or services shall be removed from City premises and/or corrected by and at the expense of the Vendor. Failure to inspect and accept or reject shall not relieve the Vendor from responsibility for compliance with specifications. Final acceptance shall be conclusive except as regards latent defects, fraud, or such gross mistakes as amount to fraud.
4. **RESPONSIBILITY.** Unless otherwise specified, the Vendor shall be responsible for all items covered by this purchase order until delivered at the designated delivery point, and the Vendor shall bear all risks as to items rejected or requiring correction after notice of such rejection or correction is given.
5. **CHANGES.** This purchase order may at any time, by written order, be changed in regards to the materials or services to be furnished, quantities ordered, unit price, discount, delivery point or arrangement, terms, or any other matter affecting a valid order. In the event such change causes an increase or decrease in the cost of performance hereunder, an equitable adjustment will be made for the cost thereof, subject to the approval of the Purchasing Agent, and written notice given therefore.
6. **VARIATIONS-QUANTITIES.** No variation in the quality or quantity of any item called for by this purchase order shall be acceptable except in pursuance of written change order so authorizing and no change in cost shall be valid unless so ordered.
7. **TERMINATION.**

A. **Termination for Default:** Contract may be terminated by the City, in whole or in part, whenever the City shall determine that the Contractor has failed to meet the requirement(s) of the Contract. The City has the right to terminate for default of:

1. The Contractor fails to make delivery of acceptable supplies in an acceptable manner within the time specified in the resultant Contract; or
2. The Contractor fails to satisfactorily perform any other term or condition of the resultant Contract; or
3. The Contractor fails to make progress so as to endanger timely performance of the Contract.

Any termination for default shall be effected by written notice to the contractor of the termination, specify the acts or omissions of the Contractor constituting the default and the effective dates of the termination.

The Contractor shall not be liable if the failure to perform the resultant Contract arises from the causes beyond the control and without the fault or negligence of the Contractor. The Contractor will be liable for default or any subcontractor, regardless of tier. However, if the cause is beyond the control of both the contractor and subcontractor and without the fault of either, the contractor will not be liable to the failure to perform, unless the supplies could have been obtained from the other sources in sufficient time for the Contractor to meet the required delivery schedule.

After termination for default, the City may acquire, under the terms and in the manner the Purchasing Services Agent considers appropriate, goods identical or similar to those required by the Contract, and the contractor will be liable to the City for the cost of those goods in excess of the unexpected Contract amount.

Upon termination of the contract, all finished or unfinished goods provided by the Contractor and not yet delivered, rendered and accepted by the City shall, at the City's option, become the City's property. The City shall pay the contractor fair and equitable compensation for satisfactory performance prior to delivery of notice of termination, less the amount of damages, caused by the Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor shall pay the difference to the City promptly upon demand. The Term "damages" as used in this paragraph includes, but is not limited to, attorney's fees.

If after termination it is found that the Contractor was not at default, or that the delayed was excusable, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to sub-paragraph "B" below, entitled "Termination for Convenience."

The rights and remedies of the City described herein shall be addition to any other rights and remedies provided by law or under any other provision of the Contract.

B. **Termination for Convenience:** The contract may be terminated by the City, in whole or in part, whenever, the Purchasing Agent determines, in his sole discretion, that is in the City's best interests. Any such termination shall be effected by a written notice of termination to the Contractor specifying the extent to which the Contract is terminated and the effective date of the termination.

1. After receipt of a notice of termination and except as otherwise directed, the Contractor shall:
 - a) Stop all performance on the date indicated and to the extent specified;
 - b) Place no further orders or subcontractors for materials, except as necessary for the completion of such portion(s) of the Contract not terminated.
 - c) Terminate any and all subcontractors' agreements and with the approval of the City, settle all outstanding liabilities and termination settlement proposal arising from the termination of subcontractors;
 - d) If directed by the City, transfer title and deliver to the City the Contractor's Work in Process, finished goods and other material produced or acquired, including any completed or partially completed plans, drawings, information and other property that, if the Contract had not been terminated, would be required to be furnished to the City. If the City does not exercise this right, the Contractor shall use his best efforts to sell such goods and materials in accordance with the provisions of Commercial Code Section 2706;
 - e) Complete performance of any portion of the Contract terminated;
 - f) Submit to the Purchasing Agent a termination claim in the form perceived by the Purchasing Agent. The Contractors shall not be reimbursed for and waives any right to receive anticipatory profits not earned up to the effective date of termination.
2. The Contractor shall be entitled to recover the following costs in a termination for convenience:
 - a) The Contractor price for the completed goods accepted by the City but not previously paid for;
 - b) Costs already incurred in the performance of the portion of the Contract terminated;
 - c) The reasonable costs of settlement expenses for the portion of the Contract terminated; and
 - d) The cost of settling and paying any termination settlement proposals under terminated subcontractors that are properly chargeable to the terminated portion of the Contract.
3. In arriving at the amount due to the Contractor, the following shall be deducted:
 - a) All unliquidated, advance or other payments to the Contractor under the terminated portion of the Contract; and
 - b) Any claim which the City has against the Contractor under the Contract or any other contract.

C. **Termination for Lack of Appropriation:** If funds are not appropriated or if funds are not otherwise made available to the City for continued performance of the Contract for any fiscal period covered by the Contract, the Contract shall be automatically terminated as of the beginning of the fiscal year for which funds were not appropriated or otherwise made available; however, this will not effect either the City's right nor the Contractor's rights under any other termination provision in the Contract. The effect of a termination of the resultant Contract under this subparagraph "C" will be to discharge both the City and the Contractor both to discharge both the City and the Contractor from further performance of the Contract, but not from their obligations existing at the time of termination. The Contractor shall be reimbursed for any non-recurring costs incurred but not amortized in the price of the goods delivered under the Contract.

8. **LIABILITY.** The City shall not be responsible for any damage that may accrue by reason of death or injury of the person of the Vendor's officers, agents, employees, invitees, or licensees or for damages to any property of the Vendor, or that may arise or be set up at any time because of personal injury or damage to property sustained by any other person or persons, which may have been caused or contributed to, approximately or remotely, by reason of or in the course of performance of this purchase order. The Vendor shall assume full responsibility for the defense or any claim arising under this purchase order and the Vendor shall save, keep, and bear harmless the City, all officers and employees thereof from all damages, costs, or expense, in law or in equity because of personal injury, property damages, or alleged or actual patent infringements based on the performance of this purchase order or asserted against it.
9. **DISPUTES.** All disputes concerning questions of fact which may arise under this purchase order, and not disposed of by mutual consent, shall be decided by the Purchasing Agent.
10. A copy of the freight bill MUST accompany invoices whenever freight charges are prepaid and added to invoice.
11. If, for any reason, an over-payment is made, we require prompt refund via your prompt refund via your property check, in order that we can expedite clearing of the overpayment through our accounting system.
12. The articles covered by this purchase order or contract must conform with safety order of the California Division of Industrial Safety.
13. This purchase order may be accepted by any means or part performance, provided Seller unqualifiedly agrees to all the terms and conditions appearing on the face hereof or added supplements hereto including those terms and conditions set forth on the purchase order. In the event Seller's acceptance proposed additional or different terms, such terms shall not be binding upon City of Fontana except to the extent City of Fontana gives its specific agreement in writing to such terms.

Kelsey Barak

From: noreply@salesforce.com on behalf of Joseph Marioni <jmarioni@taser.com>
Sent: Monday, October 10, 2016 1:42 PM
To: Scott Snyder
Subject: Taser Quote Received
Attachments: Q-85622-20161010-1341.pdf



Hello,

I received your email, fax or docuSign. I will submit your order to purchasing and you can expect to be notified via email when your product ships Fed Ex. Please check your "SPAM or Junk" folder for confirmation if you have not received confirmation 48 hours*. If you have paid for expedited shipping you should receive confirmation sooner.

When you receive your product, please ensure everything is there and working in proper order. Please check your holsters for batteries. If anything is not to your satisfaction please call me right away at my direct line below. Thank you for your purchase.

Joseph Marioni

Business Development Specialist

Direct: 480.515.6328 | Fax: 480.360.7713

TASER | Axon

Protect Life. Protect Truth.

*Shipping varies on product availability and demand.



TASER International

Protect Life. Protect Truth.

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480) 360-7713

Scott Snyder
1-909-350-7700
ssnyder@fontana.org



Quotation

Quote: Q-85622-3
Date: 10/10/2016 1:41 PM
Quote Expiration: 12/31/2016
Contract Start Date*: 10/3/2016
Contract Term: 1 year

AX Account Number:
107236

Bill To:
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:
Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Joseph Marioni	(480) 515-6328	jmarioni@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Hardware

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
5	11003	HANDLE, YELLOW, CLASS III, X26P	USD 931.45	USD 4,657.25	USD 0.00	USD 4,657.25
5	11501	HOLSTER, BLACKHAWK, RIGHT, X26P	USD 55.11	USD 275.55	USD 0.00	USD 275.55
10	11010	XPPM, BATTERY PACK, X26P	USD 65.72	USD 657.20	USD 0.00	USD 657.20
50	44203	CARTRIDGE - 25' HYBRID	USD 28.31	USD 1,415.50	USD 0.00	USD 1,415.50
10	26701	XDPM BATTERY PK ASSEMBLED	USD 43.42	USD 434.20	USD 0.00	USD 434.20
Hardware Total Before Discounts:						USD 7,439.70
Hardware Net Amount Due:						USD 7,439.70

Extended Warranties

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
5	11004	WARRANTY, 4 YEAR, X26P	USD 287.68	USD 1,438.40	USD 0.00	USD 1,438.40
Extended Warranties Total Before Discounts:						USD 1,438.40
Extended Warranties Net Amount Due:						USD 1,438.40

Subtotal	USD 8,878.10
Estimated Shipping & Handling Cost	USD 37.96
Estimated Tax	USD 595.20
Grand Total	USD 9,511.26

TASER International, Inc.'s Sales Terms and Conditions for Direct Sales to End User Purchasers

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and TASER's Master Services and Purchasing Agreement posted at www.taser.com/legal. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to TASER that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature:		Date:	
Name (Print):		Title:	
PO# (if needed):			

Quote: Q-85622-3

Please sign and email to Joseph Marioni at jmarioni@taser.com or fax to (480) 360-7713

THANK YOU FOR YOUR BUSINESS!

‘Protect Life’ and © are trademarks of TASER International, Inc., and TASER® is a registered trademark of TASER International, Inc., registered in the U.S.
© 2013 TASER International, Inc. All rights reserved.

Kelsey Barak

From: Joseph Marioni <jmarioni@taser.com>
Sent: Monday, October 10, 2016 8:42 AM
To: Scott Snyder
Subject: RE: TASER Quote

Right now the only thing that we have the trade program for is the TASER 60 program attached. Let me know if you guys are interested in purchasing with this option. The credit is only for new handles.

From: Scott Snyder [mailto:ssnyder@fontana.org]
Sent: Monday, October 10, 2016 7:32 AM
To: Joseph Marioni <jmarioni@taser.com>
Subject: Re: TASER Quote

Thank you for the quote and I apologize for asking for more info. I was able to find 7 X26 Tasers that no longer work and 1 M26. Do you still give credit for old Tasers? If so, here is a list of the serial numbers:

X00-291911

X00-302945

X00-292103

X00-302691

X00-213788

X00-215027

X00-303127

M26-P4-018754

Can you also add 10 X26 batteries with the extra cartridge holder to the quote too please.

Thank you
Sgt. Snyder
Fontana Police Department
Patrol Team 2/Taser Instructor

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of Joseph Marioni <jmarioni@taser.com>
Sent: Monday, October 3, 2016 2:49 PM
To: Scott Snyder
Subject: TASER Quote



Below is the quote that you requested. Please review and ensure the accuracy of the order. ****PLEASE CHECK HOLSTERS**** If everything meets your approval please, sign and fax or email a copy back to me.

Joseph Marioni

CEW Specialist

HI, AK, CA, OR, WA, AZ, UT, NV, ID, MT

Direct: 480.515.6328 | Fax: 480.360.7713 | Cell: [REDACTED]

Email: jmarioni@taser.com

TASER | Axon

Protect Life. Protect Truth.



Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 17, 2018 5:06 PM
To: Rachel Lopez
Subject: Re: Fontana PD Quote

Looks good. Thank you!

Scott

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

On Jan 17, 2018, at 16:44, Rachel Lopez <rmlopez@fontana.org> wrote:

Hi Sgt. Snyder,

Could you please confirm the order on here is correct?

Thank you,

Rachel Lopez

Administrative Technician • Fontana Police Department
rmlopez@fontana.org • Office: (909) 350-7749

From: Joseph Marioni [<mailto:jmarioni@taser.com>]
Sent: Wednesday, January 17, 2018 3:48 PM
To: Rachel Lopez <rmlopez@fontana.org>
Subject: FW: Fontana PD Quote

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mrs. Lopez,

I am your dedicated weapons rep moving forward. Attached is the quote you requested, let me know if there is anything else that I can help with.

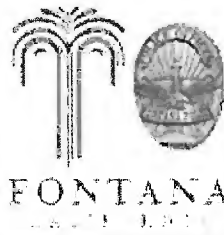
From: Rachel Lopez [<mailto:rmlopez@fontana.org>]
Sent: Wednesday, January 17, 2018 4:05 PM
To: Jason Maxwell <jmaxwell@taser.com>
Subject: Fontana PD Quote

Good Afternoon Jason,

Could I please get a quote for the following items:

50 – Cartridge 25' Hybrid
5 – XPPM Battery pack

Thank you,



Rachel Lopez
Administrative Technician • Fontana Police Department
City of Fontana • 17005 Upland Ave • Fontana, CA 92335
rmlopez@fontana.org • Office: (909) 350-7749



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<Q-150419-20180117-1646.pdf>

Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 3, 2018 8:12 AM
To: Joseph Marioni
Subject: RE: TASER

Sounds good. Thank you

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Joseph Marioni [mailto:jmarioni@taser.com]
Sent: Wednesday, January 03, 2018 8:10 AM
To: Scott Snyder <ssnyder@fontana.org>
Subject: RE: TASER

OK, not a problem. I will need to send a revised quote later this week for you guys to present to council so that you have accurate numbers.

From: Scott Snyder [mailto:ssnyder@fontana.org]
Sent: Wednesday, January 03, 2018 9:07 AM
To: Joseph Marioni <jmarioni@taser.com>
Subject: RE: TASER

Hello Joseph,

Sorry it took so long to get back with you, the holidays took a toll on getting in contact with anyone around here. I spoke to our secretary who manages purchases yesterday. I was told the purchase will be sent to the city council on February 27 and when approved the purchase order will be sent the following day.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Joseph Marioni [mailto:jmarioni@taser.com]
Sent: Thursday, December 21, 2017 12:30 PM
To: Scott Snyder <ssnyder@fontana.org>
Subject: TASER

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sgt. Snyder,

As we are approaching the end of the year, I just wanted to check back with you on our proposal. Let me know if a TASER purchase is still something on your radar for this year or if it looks like something that you will need to further evaluate. If you require any additional collateral or information that would assist please do not hesitate to let me know.

Joseph Marioni
TASER Sales

O / 480 515.6328
F / 480 360 7713

AXON.COM

TASER INTERNATIONAL IS NOW AXON

Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 3, 2018 8:07 AM
To: Joseph Marioni
Subject: RE: TASER

Hello Joseph,

Sorry it took so long to get back with you, the holidays took a toll on getting in contact with anyone around here. I spoke to our secretary who manages purchases yesterday. I was told the purchase will be sent to the city council on February 27 and when approved the purchase order will be sent the following day.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Joseph Marioni [mailto:jmarioni@taser.com]
Sent: Thursday, December 21, 2017 12:30 PM
To: Scott Snyder <ssnyder@fontana.org>
Subject: TASER

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sgt. Snyder,

As we are approaching the end of the year, I just wanted to check back with you on our proposal. Let me know if a TASER purchase is still something on your radar for this year or if it looks like something that you will need to further evaluate. If you require any additional collateral or information that would assist please do not hesitate to let me know.

Joseph Marioni
TASER Sales

O / 480 515.6328
F / 480 360 7713

AXON.COM

TASER INTERNATIONAL IS NOW AXON

Kelsey Barak

From: Scott Snyder
Sent: Tuesday, November 21, 2017 10:17 AM
To: Joseph Marioni
Subject: Re: TASER Quote Outright

Thank you. I will get this to my Captain and get back with you.

Sgt. Scott Snyder

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

On Nov 21, 2017, at 09:07, Joseph Marioni <jmarioni@taser.com> wrote:



Below is the quote that you requested. Please review and ensure the accuracy of the order.

1.) If applicable, Please check Holster for R or L you will choose the holster based on what hand you are drawing with (no matter what side it is worn).

2.) If applicable and you have a COD make sure it is filled out and reflects the proper quantity

3.) If you are going to send a PO without a signed quote, make sure to include shipping and tax (if not exempt).

4.) If you are using an X2 make sure the cartridges reflect SMART cartridges.

If everything meets your approval please, sign and fax or email a copy back to me. Thank you.

Joseph Marioni

TASER Sales

O / 480 515.6328

F / 480 360 7713

AXON.COM

TASER INTERNATIONAL IS NOW AXON

<Q-143350-20171121-1006.pdf>

Kelsey Barak

From: Scott Snyder
Sent: Saturday, July 15, 2017 11:20 AM
To: Axon RMA
Subject: Re: Axon RMA 250657

Thank you. I did not know it was a battery issue since the Taser was able to fire. We have batteries and do not need to buy one. If the Taser could be shipped back, I would appreciate it. Thank you for taking care of this.

Sgt. Snyder
Fontana Police Department

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

On Jul 15, 2017, at 10:00, Axon RMA <RMA@axon.com> wrote:

Dear SCOTT SNYDER,

We have processed your request for service on RMA 250657.

DISPOSITION: We processed and completed your RMA and have determined there will be repair/replacement costs. The total cost is \$68.02.

Please email rma@axon.com for any questions related to your disposition and to confirm payment method.

Axon Enterprise accepts major credit cards, a purchase order number, or your written email or fax permission to bill a department.

Sincerely,

Axon Enterprise Inc

Kelsey Barak

From: Scott Snyder
Sent: Sunday, July 2, 2017 2:56 PM
To: rma@axon.com
Subject: RMA 250657

Hello, why is there a charge for repair on an under warranty Taser?

Sgt. Snyder



Scott Snyder

Sergeant • Fontana Police Department

City of Fontana • 17005 Upland Ave • Fontana, CA 92335

ssnyder@fontana.org • Office: (909) 350-7700

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CALIFORNIA



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Kelsey Barak

From: Scott Snyder
Sent: Saturday, July 1, 2017 5:40 AM
To: Steve Hartfield
Subject: Re: Any Chance of getting signed quote by end of day with PO to follow next week..?

Good morning Steve,

I just got back to work and will take the quote to my staff. I will have them send the quote when they approve it.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>
Sent: Friday, June 30, 2017 8:51 AM
To: Scott Snyder
Subject: Any Chance of getting signed quote by end of day with PO to follow next week..?

Sgt.,

Good morning sir, just checking to see if you have had any luck getting at least the quote signed, but noted the PO to follow later next week. I want to make sure the shipping department can get these CEW's out in the month of July vs. August?

Steve Hartfield

Smart Weapons Specialist-CA

O / 480.515.6318

F / 480.999.6160

AXON.COM

TASER INTERNATIONAL IS NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Kelsey Barak

From: Scott Snyder
Sent: Monday, June 26, 2017 10:03 AM
To: Steve Hartfield
Subject: Re: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Hi Steve,

I have spoken to our command staff about the Taser purchase. We would now like to up the number to 190 BLACK X29P Tasers. I would also like to changed the left handed holsters to 30 and 160 right handed holsters. I have 14 X26 Tasers and 11 M26 Tasers to send in for credit. We will have an additional 16 X26 Tasers to turn in for credit after a year has gone by without any complaints regarding a Taser deployment.

Could you send me a new quote so we can get the order started. Thank you for assisting us with this.

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, June 13, 2017 11:34 AM
To: Scott Snyder
Subject: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

AXON.COM

PRICE INTERNATIONAL IS NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Kelsey Barak

From: Scott Snyder
Sent: Monday, June 19, 2017 4:45 AM
To: Steve Hartfield
Subject: Re: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Good morning Steve,

Thank you for the quote. We only have one question so far. To turn in the old X26 Taser for credit as we discussed over the phone, do they need to be in working order or just any we have in our possession and when would we need to turn them in since we have many deployed and want to keep our officers safe while the shipment would be made.

Thank you for your time

Sgt. Snyder
Fontana Police Department

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, June 13, 2017 11:34 AM
To: Scott Snyder
Subject: Quote: X26P(170) TASER 60 Unlimited with Trade-Up CR (50 units) + T60U Product Card + T&C's

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

AXON.COM

AXON INTERNATIONAL IS NOW AXON

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

Kelsey Barak

From: Scott Snyder
Sent: Tuesday, June 13, 2017 10:21 AM
To: Steve Hartfield
Subject: Re: Quote for UCP Standard 170 Seats

Thank you for the quick response. I forgot to ask this, but is the quote for the X26P? Can I also get a quote for holsters too please. I don't know yet how many right vs. left we would need, just need to get the numbers to my staff.

Thanks,

Scott Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 350-7700

From: Steve Hartfield <steveh@taser.com>
Sent: Tuesday, June 13, 2017 9:44 AM
To: Scott Snyder
Subject: Quote for UCP Standard 170 Seats

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist-CA

O / 480.515.6318
F / 480.999.6160

AXON.COM

THE NEW INTERNATIONAL STANDARD FOR PROTECTING LIFE

Protect Life.



Feel free to reach out with any questions, or if you're looking to get information or order something. I look forward to working with you and being a resource to your agency.

From: Scott Snyder [<mailto:ssnyder@fontana.org>]

Sent: Tuesday, June 13, 2017 7:47 AM

To: Joseph Marioni <jmarioni@taser.com>

Subject: Unlimited Plan for Taser Purchase

Hello,

I am looking for information into the Unlimited plan to buy Tasers for our agency. I watched a webinar awhile back and saw we could get the plan for \$9.99/month/per user with a Taser, PPMs and cartridges. I can not seem to find that option now. Is this still available and if so I would like to get a quote for 170 plans.

Thank you
Sgt. Snyder



Scott Snyder

Sergeant • Fontana Police Department

City of Fontana • 17005 Upland Ave • Fontana, CA 92335

ssnyder@fontana.org • Office: (909) 350-7700



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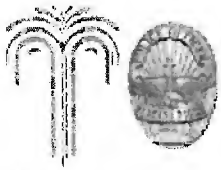
Kelsey Barak

From: Scott Snyder
Sent: Tuesday, June 13, 2017 7:47 AM
To: jmarioni@taser.com
Subject: Unlimited Plan for Taser Purchase

Hello,

I am looking for information into the Unlimited plan to buy Tasers for our agency. I watched a webinar awhile back and saw we could get the plan for \$9.99/month/per user with a Taser, PPMs and cartridges. I can not seem to find that option now. Is this still available and if so I would like to get a quote for 170 plans.

Thank you
Sgt. Snyder



Scott Snyder

Sergeant • Fontana Police Department

City of Fontana • 17005 Upland Ave • Fontana, CA 92335

ssnyder@fontana.org • Office: (909) 350-7700

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Kelsey Barak

From: Scott Snyder
Sent: Wednesday, March 1, 2017 3:05 PM
To: Rachel Lopez
Subject: Fwd: Quote
Attachments: image001.png; ATT00001.htm; Fontana Police Dept. - CA -Duty Carts(50).pdf; ATT00002.htm

See the attached quote.

Scott

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

Begin forwarded message:

From: Steve Hartfield <steveh@taser.com>
Date: March 1, 2017 at 15:00:22 PST
To: "ssnyder@fontana.org" <ssnyder@fontana.org>
Subject: Quote

Sgt.,

Attached is the quote you requested. Please review it for accuracy. If it meets with your approval, sign, date, and send it back to me via fax (480.999.6160) or email (steveh@taser.com).

We will Bill/Invoice at shipping for a NET 30 Terms.

Of course, please keep my contact info as I will be your Smart Weapons (CEWs) point of contact for 2017

Respectfully,

Steve Hartfield
Smart Weapons Specialist- *California*
Direct: 480.515.6318 | Fax: 480.999.6160

TASER | Axon
Protect Life. Protect Truth.

TASER International

Protect Life. Protect Truth.

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480)999-6160

Scott Snyder
1-909-350-7700
ssnyder@fontana.org



Quotation

Quote: Q-104800-1
Date: 3/1/2017 3:58 PM
Quote Expiration: 3/31/2017
Contract Start Date*: 3/16/2017
Contract Term: 1 year

AX Account Number:
107236

Bill To:
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

Ship To:
Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Steve Hartfield	(480) 515-6318	steveh@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Hardware

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
50	44203	CARTRIDGE - 25' HYBRID	USD 29.30	USD 1,465.00	USD 0.00	USD 1,465.00

Hardware Total Before Discounts: USD 1,465.00

Hardware Net Amount Due: USD 1,465.00

Subtotal	USD 1,465.00
Estimated Shipping & Handling Cost	USD 20.51
Estimated Tax	USD 113.54
Grand Total	USD 1,599.05

TASER International, Inc.'s Sales Terms and Conditions for Direct Sales to End User Purchasers

By signing this Quote, you are entering into a contract and you certify that you have read and agree to the provisions set forth in this Quote and TASER's Master Services and Purchasing Agreement posted at www.taser.com/legal. You represent that you are lawfully able to enter into contracts and if you are entering into this agreement for an entity, such as the company, municipality, or government agency you work for, you represent to TASER that you have legal authority to bind that entity. If you do not have this authority, do not sign this Quote.

Signature:	_____	Date:	_____
Name (Print):	_____	Title:	_____
PO# (if needed):	_____		

Quote: Q-104800-1

Please sign and email to Steve Hartfield at steveh@taser.com or fax to (480)999-6160

THANK YOU FOR YOUR BUSINESS!

‘Protect Life’ and © are trademarks of TASER International, Inc., and TASER® is a registered trademark of TASER International, Inc., registered in the U.S.
© 2013 TASER International, Inc. All rights reserved.

Kelsey Barak

From: Scott Snyder <ssnyder>
Sent: Wednesday, March 1, 2017 2:43 PM
To: Joseph Marioni
Subject: Taser Cartridges Quote

Hi Joseph,

Can I get a quote for 50 25' cartridges for my purchase department please.

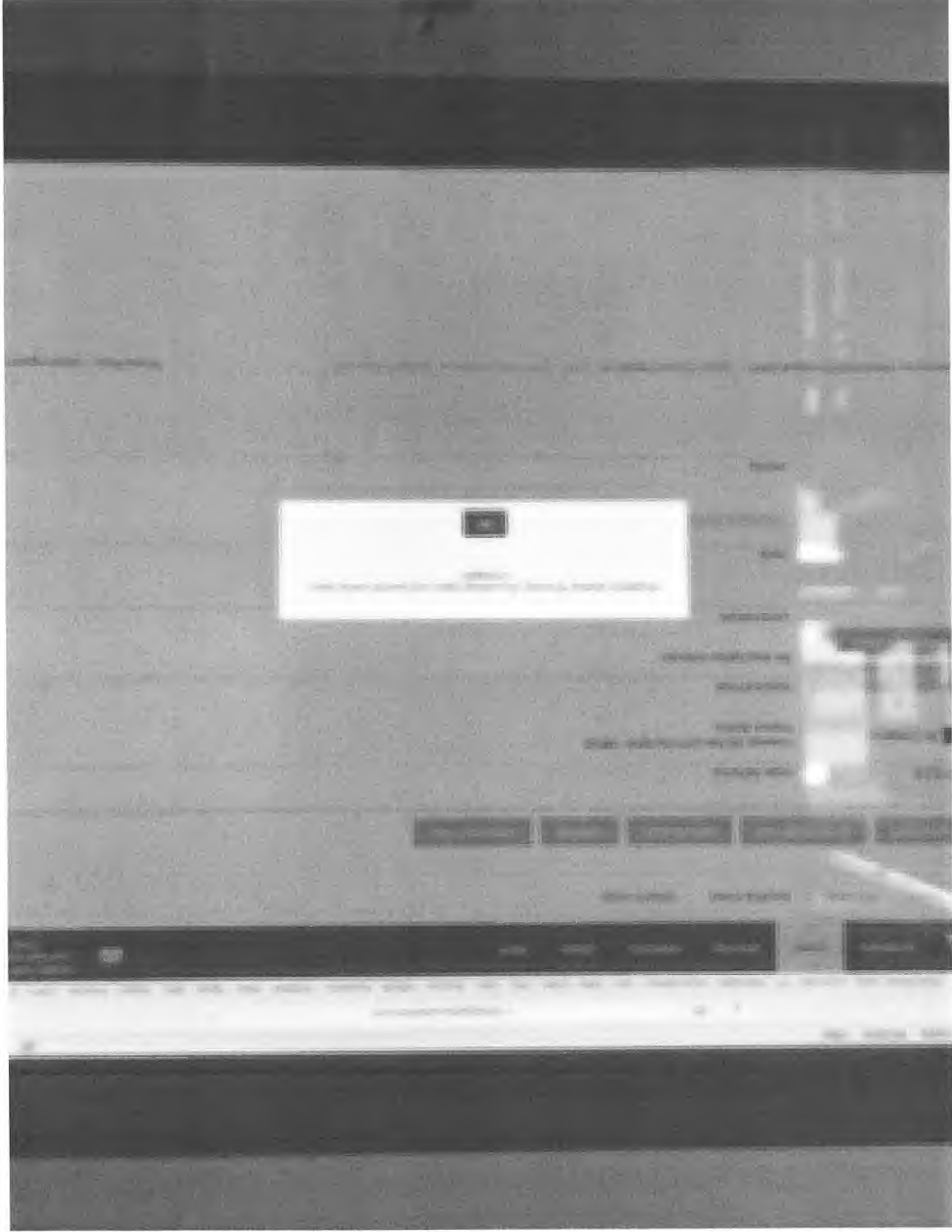
Sgt. Snyder
Fontana Police Department
Patrol Team 2
Lead Taser Instructor

Kelsey Barak

From: Scott Snyder
Sent: Tuesday, February 28, 2017 1:34 PM
To: lcox@taser.com
Subject: Error code
Attachments: image1.JPG

from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-



Kelsey Barak

From: Scott Snyder
Sent: Tuesday, January 10, 2017 11:48 AM
To: Angela Stover
Cc: Michael Stark; David Lally; James Burton
Subject: Re: Introducing the Unlimited Cartridge Plan

I will sign up and watch it from home.

Scott

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

On Jan 10, 2017, at 11:22, Angela Stover <astover@fontana.org> wrote:

Hi guys,

Can we please make sure someone watches this webinar? Given the news we got yesterday regarding their training expectations.

January 17 at 10am Pacific / 1pm Eastern

Link is below to register!

Thank you!

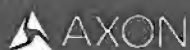
Ang

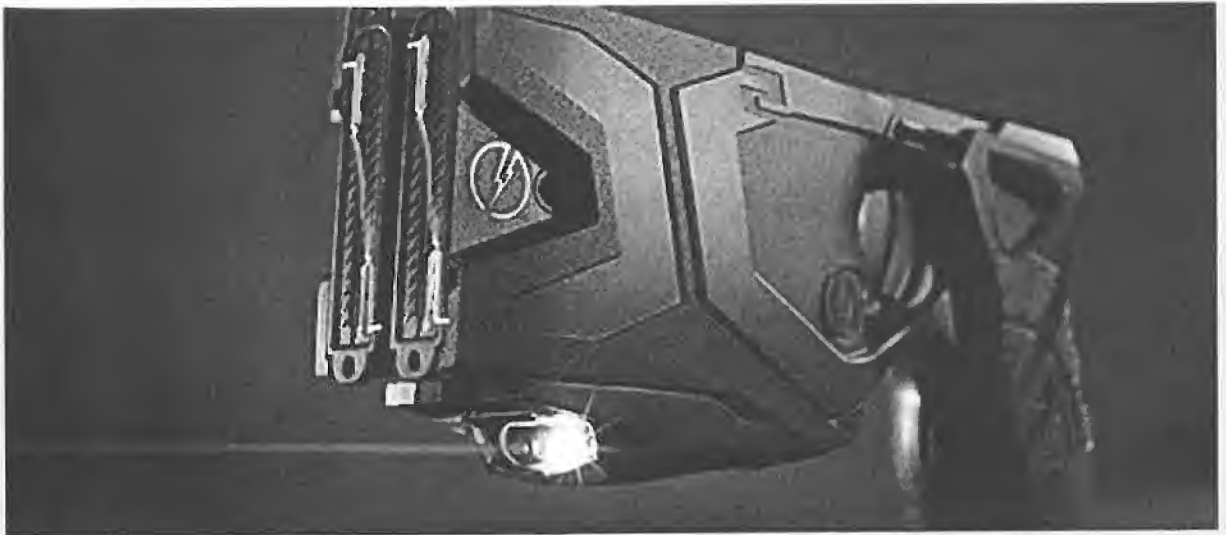
From: Michael Stark
Sent: Tuesday, January 10, 2017 9:31 AM
To: Angela Stover <astover@fontana.org>
Subject: FW: Introducing the Unlimited Cartridge Plan

Hmmmmmm.....

From: TASER International, Inc. [<mailto:donotreply@contact.taser.com>]
Sent: Tuesday, January 10, 2017 9:30 AM
To: Michael Stark <mstark@fontana.org>
Subject: Introducing the Unlimited Cartridge Plan

Display issues? [View in browser](#)





A SIMPLER WAY TO BUDGET FOR CARTRIDGES

Dear Mike,

We want every agency to have the training and duty cartridges they need for their TASER program. That's why we're rolling out the Unlimited Cartridge Plan, an affordable pricing plan that turns your cartridge purchase into a predictable budget line item.

Join us for a webinar on **January 17 at 10am Pacific / 1pm Eastern** with Josh Isner, TASER's Executive Vice President of Global Sales. You'll learn why we're introducing this plan and how it works, and be able to ask questions at the end of the presentation.

REGISTER NOW

We hope you'll tune in to hear what we have to share.

Sincerely,

TASER International, Inc.
Protect Life. Protect Truth.



TASER International, Inc. 17900 N. 85th St., Scottsdale, AZ 85255-6311, USA

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Kelsey Barak

From: Scott Snyder
Sent: Monday, October 24, 2016 12:30 PM
To: Lynndee Gomes
Subject: Fw: TASER Training Confirmation

From: TASER Training Department <Training@TASER.com>
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: TASER Training Confirmation

Dear Scott Snyder,

You have been enrolled in the following course: NEW TASER Instructor Course Version 20
Start Date : 12/12/2016
End Date : 12/13/2016

8:00 AM TO 5:00 PM

COURSE LOCATION

VENUE SITE: San Bernardino County Sheriff's Department Academy - CA

VENUE ADDRESS: 18901 Institution Rd.

CITY: San Bernardino

STATE: CA

ZIP CODE: 92407

COUNTRY: USA

Please refer to "Course Description" section of your course to review specific course requirements, such as completing online coursework, if applicable for class type that you've enrolled (Instructor course ONLY).

If you need a hotel recommendation or directions, please contact at or .

Master Instructor John Tinder



YOUR CONTACT INFORMATION

Name: Scott Snyder

Email: ssnyder@fontana.org

****Please note that all certificates will be held until actual payment funds (by check or credit card only) have been received****

CANCELLATION POLICY

CANCELLATION POLICY: To avoid any penalties, registrations for classes must be canceled or rescheduled at least 6 business days prior to the start date of the class by contacting Training@TASER.com. If a notification to cancel or reschedule the class is provided less than 6 business days prior to the start date of the class, then you will be required to pay for 100% of the class tuition (through invoice or deduction of training credits) immediately after class completion.

CANCELLATION LIABILITY

TASER may elect to cancel or reschedule a course at any time. If this occurs, TASER will make every reasonable effort to notify customers. However, travel arrangements are the responsibility of the student. All training is non-refundable and TASER assumes no liability for any cancellation fees that may be incurred. TASER encourages all customers to purchase refundable or transferable tickets if traveling to class. We are available to answer any registration questions at Training@TASER.com.

Thank You,

TASER Training Department

Kelsey Barak

From: Scott Snyder
Sent: Monday, October 24, 2016 12:30 PM
To: Lynndee Gomes
Subject: Fw: TASER Training Enrollment Confirmation

From: TASER Training <TaserTraining@netexam.com>
Sent: Monday, October 24, 2016 7:18 AM
To: Scott Snyder
Subject: TASER Training Enrollment Confirmation



TASER Training Department

****This email is for TASER TRAINING payments ONLY. You must forward to your finance department directly. These emails cannot be resent!****

Scott Snyder

17005 Upland Ave
Fontana
CA 92335

Dear Scott Snyder

We have received your registration request and you are enrolled in this course. The total cost of the order is USD435.00
Your order number is TASE52891.

Your Order payment Url is <https://www3.cenpos.net/Url/PaymentUriRedirect.aspx/2uF7KQ>

Your order items are listed below:

NEW TASER Instructor Course Version 20 From - Dec 12 2016 8:00AM To - Dec 13 2016 5:00PM at
18901 Institution Rd. San Bernardino, CA 92407 USA - USD435.00

If you chose to pay via check, please make it payable to TASER. This is for TRAINING payments ONLY. Please DO NOT send check payments for any other TASER invoices to this address. Include a printed copy of this order with the check and mail to:

TASER Training
PO Box 161439
Miami, FL 33116-1439

****Certificates are held until payment of either a credit card OR check has been received for your registration fee.****

If you have any questions about your order, please contact us at Training@TASER.com. When you contact us please be sure to include your order number or have it available to us so that we can expedite your request.

Sincerely,
TASER Training Department

Kelsey Barak

From: Scott Snyder
Sent: Monday, October 10, 2016 12:34 PM
To: Joseph Marioni
Subject: Re: TASER Quote

Ok, I researched that program and don't think we will do that.
We will go with what you quoted me. Can you also add 10 X26 batteries to the quote if you still make them.

Thank you
Sgt. Snyder

Sent from my iPhone

"Soli Deo Gloria"
-Glory to God Alone-

On Oct 10, 2016, at 08:41, Joseph Marioni <jmarioni@taser.com> wrote:

Right now the only thing that we have the trade program for is the TASER 60 program attached. Let me know if you guys are interested in purchasing with this option. The credit is only for new handles.

From: Scott Snyder [<mailto:ssnyder@fontana.org>]
Sent: Monday, October 10, 2016 7:32 AM
To: Joseph Marioni <jmarioni@taser.com>
Subject: Re: TASER Quote

Thank you for the quote and I apologize for asking for more info. I was able to find 7 X26 Tasers that no longer work and 1 M26. Do you still give credit for old Tasers? If so, here is a list of the serial numbers:

X00-291911
X00-302945
X00-292103
X00-302691
X00-213788
X00-215027
X00-303127

M26-P4-018754

Can you also add 10 X26 batteries with the extra cartridge holder to the quote too please.

Thank you
Sgt. Snyder
Fontana Police Department
Patrol Team 2/Taser Instructor

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of Joseph Marioni
<jmarioni@taser.com>
Sent: Monday, October 3, 2016 2:49 PM
To: Scott Snyder
Subject: TASER Quote



Below is the quote that you requested. Please review and ensure the accuracy of the order. ****PLEASE CHECK HOLSTERS**** If everything meets your approval please, sign and fax or email a copy back to me.

Joseph Marioni

CEW Specialist

HI, AK, CA, OR, WA, AZ, UT, NV, ID, MT

Direct: 480.515.6328 | Fax: 480.360.7713 | Cell: 480.204.0947

Email: jmarioni@taser.com

TASER | Axon

Protect Life. Protect Truth.

Kelsey Barak

From: Scott Snyder
Sent: Monday, October 10, 2016 7:32 AM
To: Joseph Marioni
Subject: Re: TASER Quote

Thank you for the quote and I apologize for asking for more info. I was able to find 7 X26 Tasers that no longer work and 1 M26. Do you still give credit for old Tasers? If so, here is a list of the serial numbers:

X00-291911
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Thank you
Sgt. Snyder
Fontana Police Department
Patrol Team 2/Taser Instructor

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of Joseph Marioni <jmarioni@taser.com>
Sent: Monday, October 3, 2016 2:49 PM
To: Scott Snyder
Subject: TASER Quote



Below is the quote that you requested. Please review and ensure the accuracy of the order. ****PLEASE CHECK HOLSTERS**** If everything meets your approval please, sign and fax or email a copy back to me.

Joseph Marioni

CEW Specialist

HI, AK, CA, OR, WA, AZ, UT, NV, ID, MT

Direct: 480.515.6328 | Fax: 480.360.7713 | Cell: 480.204.0947

Email: jmarioni@taser.com

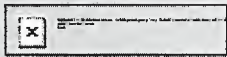
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From: Evidence.com <noreply@axon.com>
Sent: Wednesday, February 27, 2019 7:31 AM
To: Scott Snyder
Subject: Evidence.com Service Update

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EVIDENCE.COM SERVICE UPDATE

Evidence.com (<http://go.pardot.com/e/636291/2019-02-27/3sndm1/973582066?h=rCNT35An89DwOMd4eK0N498PRYNLCaxDJzr-IQ822J8>) is back online after a disruption in service. Our Microsoft Azure partners have identified that during their routine power maintenance, equipment responsible for power redundancy failed causing temporary power loss in the US Virginia data center. More details can be found on their status page: <http://go.pardot.com/e/636291/en-us-status--/3sndmm/973582066?h=rCNT35An89DwOMd4eK0N498PRYNLCaxDJzr-IQ822J8> Axon Engineers are currently checking all parts of Evidence.com to ensure it is 100% operational.

We are sorry for any inconveniences that this may have caused.

Contact Customer Support Online: Click [Here](#)

US: 1-800-978-2737

UK: +44 1327 709 666

AU: 1-800-512-069

NZ: 1-800-005-161

Other: [your country code]-800-787-82878

Sincerely,

Axon
Protect Life



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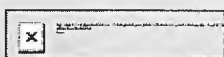
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From: Evidence.com <noreply@axon.com>
Sent: Wednesday, February 27, 2019 6:15 AM
To: Scott Snyder
Subject: Evidence.com Service Update

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EVIDENCE.COM SERVICE UPDATE

We're currently experiencing an issue with [Evidence.com](#) that is causing disruptions in service. Evidence.com log in, the Axon Dock, Evidence Sync, Web Upload, and other upload mechanisms are currently affected at this time. Our team of engineers are looking into the issue and will restore full functionality as soon as possible.

We're sorry for any inconveniences this may have caused.

Contact Customer Support Online: Click [Here](#)

US: [1-800-978-2737](#)

UK: [+44 1327 709 666](#)

AU: [1-800-512-069](#)

NZ: [1-800-005-161](#)

Other: [your country code]-800-787-82878

Sincerely,

Axon

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From: Axon <training@contact.axon.com>
Sent: Thursday, February 21, 2019 9:11 PM
To: Scott Snyder
Subject: Training Bulletin 21 - 01: TASER 7 Firmware Update

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Background: One of the features built into the TASER 7 Conducted Energy Weapon (CEW) is the ability to upload new operating firmware as firmware upgrades are developed. Promptly installing firmware updates is critical for helping to ensure the health and serviceability of your agency's CEWs. These releases address anything from simple bugs, to enhancements that result in a more reliable weapon, to brand-new features that make your CEWs perform better in the field.

On February 13, 2019, Axon released a firmware update for the TASER 7 only. Version FW 1.3.8 key updates include the following:

- Repaired health reporting on Axon Evidence (Evidence.com) to fix errant "Major HVM Error" that was displayed for handles. **Please Note:** any handles previously reporting a Major High Voltage Module Error should be updated to 1.3.8 to confirm the error has cleared. If the error does not clear, please submit the device for repair.
- All LASERs are now enabled to remain ON during Cross-Connect and Arc functions.
- Various bug fixes and improvements

Update firmware by loading the battery pack to TASER 7 docking station. After the LED next to the battery pack turns solid green, insert the battery pack into the TASER 7 CEW to complete the update.

Contact training@axon.com for questions.



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From: Axon Academy <training@axon.com>
Sent: Wednesday, February 20, 2019 2:15 PM
To: Scott Snyder
Subject: Password reset for Axon Academy

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[Login](#)

x

Dear Scott Snyder,

You recently requested to change the password on your account: Relevant1

Please visit this link to create a new password: <https://academy.axon.com/login/#reset-password/MTY4MDExOQ-540-79930bd2b472f257cb95>

After you've reset your password, you will be able to log in to the site for access to members-only content and privileges.

If you do not believe you requested to reset your password, or if you suspect someone else has attempted to reset your password, please contact us as soon as possible.

Sincerely,

The Axon Academy Team

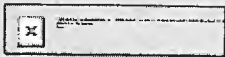
[Experts](#) [FAQs](#)

x

From: Axon <noreply@axon.com>
Sent: Wednesday, February 20, 2019 7:18 AM
To: Scott Snyder
Subject: Axon Evidence.com will be upgraded on February 26, 2019

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AXON FEBRUARY 2019 RELEASE ANNOUNCEMENT

Axon's February release extends group functionality in Axon Evidence.com and adds improvements for Redaction Studio and Inventory management. We are also happy to announce the release of an updated version of the Axon Interview Live Streaming application and the Axon Device Manager application. We are confident the new functionality and updates will make day-to-day operations easier and enhance your experience with the Axon ecosystem.

Important Information for Evidence Sync users with Axon Body 2

We have discovered an uncommon situation with Evidence Sync that could lead to the potential loss of evidence on your Axon Body 2 body worn cameras. If the computer running Evidence Sync enters sleep mode while you are using Evidence Sync to upload evidence from an Axon Body 2 camera and you swap to a different body worn camera while the computer is still in sleep mode, then Evidence Sync is unable to detect that the cameras have changed and uploads evidence as if it were from the original camera. When this occurs, evidence from the new camera may get deleted without being successfully uploaded. Please see the complete Release Notes, linked at the end of the email, for more information about an upcoming Evidence Sync update and best practices to avoid this situation until the update is released.

What's coming in the February Axon Evidence.com release:

We do not expect any downtime during the update. Refer to the [Axon Evidence.com Maintenance Schedule](#) on the Axon website for information on the update schedule times for your region.

- **Evidence Groups**

- With the February release, Axon is adding the new Evidence Groups functionality. Evidence Groups build on-top of the existing Group feature in Axon Evidence.com to enable agencies to automatically assign evidence ownership to a Group and automate

evidence access based on group membership. While users can be members/monitors of multiple groups at one time, each user and each piece of evidence can only be assigned to one Evidence Group at one time. Please see the complete Release Notes, linked at the end of the email, for more information on implementing and using Evidence Groups.

- **Redaction Studio Updates**

- As part of our on-going Redaction Studio improvements, Axon is adding three updates with the February release: Persistent blur level, Redaction auto-reconnect, and Timeline Zoom. Please see the complete Release Notes, linked at the end of the email, for more information.

- **Device Home in Axon Evidence.com**

- This month Axon has added the new Device Home attribute for devices to help improve agency device inventory management. The Device Home attribute can be added to devices and then used to find devices on the Axon Evidence.com Inventory search page and help an agency track where devices are kept when they are not deployed with users. Agencies can add Device Home information that corresponds to organizational or physical locations in the agency, such as precincts, divisions, or stations. Then the Device Home attribute can be set to the appropriate Device Home for the agency's devices. Please see the complete Release Notes, linked at the end of the email, for more information on using this function.

- **Resolved Issues**

- Each month we include a list of issues that have been resolved in Axon Evidence.com. It can be easy to overlook these changes, but we want to encourage you to review this section of the release notes.

Other Axon product and field app updates:

- **Axon Evidence Partner API Updates**

- As part of the changes for the Evidence Groups and Device Home functions, there are a number of updates to the Partner API resources. Please see the complete Release Notes, linked at the end of the email, for more information.

- **Axon Device Manager Update**

- In late February 2019, Axon will release updated versions of Axon Device Manager (ADM) for iOS and Android. The updated versions will allow users to update device status from ADM and manage devices in bulk, instead of individually. Additionally, the Axon Device Manager for Android release will add support for Axon Signal Vehicle units - allowing users to update firmware and send device engineering log files to Axon for troubleshooting.

- **Axon Interview v3.10**

- We are happy to announce the release of Axon Interview version 3.10. The new version includes a change to Axon Interview Live Recording UI text (the button text changes to Create Marker from Create Bookmark), allows users to choose if they want to connect to a server that has alerts, upgrades to Wowza v4.7.7, and updates the Axon Interview Live

Streaming application. Please see the complete Release Notes, linked at the end of the email, for more information about up upgrading to the new version.

Coming Soon Announcements:

This section of the release notes provides advanced notice about major upcoming features, updates, and applications that might require new or updated agency processes. We want to both prepare you for and motivate you with our solutions' continuing progress.

- **Redaction Assistant** - Redaction Assistant is an add-on to the standard Axon Redaction Studio functionality. Redaction Assistant speeds up your redaction process by checking videos for common objects, such as license plates and video screens, and automatically adding mask segments to those objects. Once Redaction assistant has completed the check, Redaction Studio users can review and edit the mask segments as needed. This cuts down the amount of time you need to spend on tedious, repetitious tasks and lets you focus on more important parts of redaction. Additionally, Redaction Assistant's ability to identify objects will improve over time, further reducing the time needed for reviews and editing.

Redaction Assistant is early access and we expect to release it in April 2019. You can see a preview of Redaction Assistant in the recent [Axon Academy Redaction Studio Virtual Class video](#). The discussion of Redaction Assistant starts around 25 minutes into the video and lasts for 5 minutes. We encourage you to take a look.

- **Axon Performance** - Body-worn camera programs produce vast amounts of data. Reviewing all that data can be an extremely time-consuming, manual, and paper-based process. Axon Performance allows agencies to take a more automated, data-driven approach to this work by guiding frontline supervisors through intuitive policy review workflows that highlight officer and squad performance based on agency defined criteria. Additionally, Axon Performance can assist agencies by selecting a randomized sample of body-worn videos for supervisor review, highlighting calls for service without a body-worn video, and surfacing uncategorized evidence that's scheduled for deletion. Axon Performance is currently in early access and will be released in March 2019. See the [Axon Performance product page](#) for additional information and watch the release notes for additional product announcements.
- **User Rank** - In the coming months, Axon will deploy additional functionality to add and manage User Rank as part of a user's profile. User Ranks will allow agencies to define ranks and rank abbreviations used by their agency. Administrators can optionally assign a rank to user profiles as well as search for users by rank. Our initial plans are to expose user rank in user search and the user detail pages. In the future, rank may be used with other functionalities.
- **Axon View Admin Page** - This update adds the Axon View Admin settings page to provide a central location for maintaining Axon View application settings for your agency.

[VIEW COMPLETE RELEASE NOTES](#)

If you have any questions about the information in this release, please contact Technical Support.

North America: [1-800-978-2737](tel:1-800-978-2737) ext 2

UK: [+44 1-327-709-666](tel:+44-1-327-709-666)

Australia: [1-800-512-069](tel:1-800-512-069)

New Zealand: [1-800-005-161](tel:1-800-005-161)

International: See our [Contact Us page](#)

Email: support@axon.com

Sincerely,

The Axon Team

Protect Life

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account.

Furthermore, please verify that any hyperlinks in the message below begin with the proper URL e.g.

"http://go.pardot.com/e/636291/2019-02-20/3sh4pw/966446414?h=hfM_w8qbaN33Y0kWynjAsb06xoPgEjg6aKrUg6GWP_0". All emails from Evidence.com will have your agency's logo and address you by "Firstname Lastname" and Badge ID. Please forward emails that appear suspicious to Help@Evidence.com



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From: Axon <donotreply@axon.com>
Sent: Friday, February 8, 2019 8:06 AM
To: Scott Snyder
Subject: 2019 TASER Master Instructor Schools Announced

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Hello, TASER Instructors!

We have recently set both of our 2019 TASER Master Instructor Schools. This course provides advanced operational theory and practical train-the-trainer instruction to qualified students on the X26P, X2 and TASER 7 CEWs. This certification is valid for two years and open to sworn law enforcement and military personnel.

TOPICS COVERED INCLUDE:

Advanced CEW operational theories

Instructor development

Risk mitigation

Legal updates

Isolation drills

Reactionary drills

Oral assessment

Written assessment

PREREQUISITES:

Interested applicants must meet the following prerequisites prior to being considered for Master Instructor School attendance.

- Five years as a currently sworn law enforcement officer and/or five years of active military service
- Currently certified Basic TASER Instructor with a minimum of two years' experience
- Must be able to participate in all physical drills and activities throughout the Master Instructor course (full duty clearance required)

Please do not apply unless you are able to participate in a physically demanding training environment or you are on limited-duty status for any reason. This physical requirement applies to all students regardless of whether you are a new or re-certifying Master Instructor candidate. Fee is \$1,495 per student and is a full five-day course.

Please also note that this course is not open to private security attendees.

HOW TO REGISTER

Submit the signed master application to jennifer@taser.com to apply. Upon receipt of required signed master instructor application, confirmation of attendance to the course will be sent along with further details such as payment and hotel reservations.

DATES AND LOCATIONS

Phoenix, AZ Thursday, May 2 – Monday, May 6, 2019 (Held after Axon Accelerate Conference, over a weekend)

Sheraton Grand Phoenix - 340 North 3rd Street Phoenix, Arizona 85004

Hotel rate is \$133 per night, before hotel fees and taxes. Reservation details will be provided with confirmation of enrollment. This is a great opportunity to combine your training with the popular Accelerate conference, which will also feature TASER-specific content. No transportation provided to/from academy.

Queens, NY Monday, October 7 – Friday, October, 11, 2019

Fairfield Inn New York LaGuardia Airport/Flushing – 28-66 College Point Blvd. – Flushing, NY 11354

Hotel rate is \$179 per night, before hotel fees and taxes. Reservation details will be provided with confirmation of enrollment. Hotel is directly across the street (walking) from the academy. Overflow hotel SpringHill Suites New York LaGuardia Airport – 112-15 Northern Blvd. – Corona,

NY 11368

Hotel rate is \$179 per night, before hotel fees and taxes. Reservation details will be provided with confirmation of enrollment. Shuttle bus to/from academy from overflow hotel provided.



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